

Our Ref: CT0422/SH 6114Z/CK(st)
Date: 11.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 13.04.2022 INVOLVING SH 6114Z & SJM5786X ALONG 44 JLN MERAH SAGA

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6114Z, which was involved in the captioned accident with your insured vehicle No SJM5786X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,230.50
2. Loss of Rental	4 days x S\$ 110.67	S\$	442.68
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,995.18
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH6114 Z , SJM5786X
ALONG 44, JLN MERAH SAGA****ON 13-Apr-22 13:05**I / We **JUBREE BIN SAAD** (Hirer) NRIC No.: **SXXXX489E**and/or (Relief) NRIC No.: **SXXXX489E**Taxi Number **SH6114 Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **13-Apr-2022**Name of Hirer **JUBREE BIN SAAD**Hirer NRIC **SXXXX489E**

Signature :

Address **641 YISHUN STREET 61 #02-214
760641**Contact No. **94684465**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00110902101 Claim No : SNM22D202553/C02/SJM5786X/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$ 1,794.85**
SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED NINETY FOUR
AND CENTS EIGHTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH6114Z
Insured Vehicle No. : SJM5786X

Date of Loss : 13/04/2022
Place of Accident : 44 JALAN MERAH SAGA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HER YEONG HOW
Driver Name : HO YIM LEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,230.50
(3) Loss of Use/ Rental /Earning	S\$	562.35
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,794.85
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 9.9.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 6114Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
16.06.2016

CHASSIS CODE
KMHLB41UMGU091350

NO/DATE
91672210 05.05.2022

JOB NO.
305513116

ODOMETER READING

JOB TYPE

Description : 3P 13.04.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 7.000 %	80.50
Total Invoice amount	1,230.50

Issued by : KATHERINETAN 05.05.2022 12:36:50
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT).
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040200

Date: 04 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/04/2022 @ 13:05 hrs
ALONG 44, JLN MERAH SAGA
INVOLVING SJM5786X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6114Z** (the "Taxi"). The Taxi was hired to **JUBREE BIN SAAD IC NO SXXXX489E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJM5786X

Date of Accident

13/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **11/07/2021 - 10/07/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **13/04/2022 16:51**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 24 May 2022 4:48 PM
To: inlookz@yahoo.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SJM 5786X & SH 6114Z ON 13/04/2022

Importance: High

Our Ref: CC3/CTI22003722/Vga3

24 MAY 2022

Her Yeong How
DRIVER: Ho Yim Lei

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 5786X & SH 6114Z ON 13/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 September 2022 3:51 PM
To: 'Lynn Khong'
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM22D202553/C02/SJM5786X/KHONGLH - Direct Settlement - Accident Involving SJM5786X (CTI) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at **\$1,794.85(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 1,230.50 (\$1,150.00 + 7%GST)
2. Loss of Rental (3.5days x \$110.67)	\$ 387.35
3. Loss of Income (3.5days x \$50.00)	\$ 175.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,794.85

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 7 September 2022 5:18 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM22D202553/C02/SJM5786X/KHONGLH - Direct Settlement - Accident Involving SJM5786X (CTI) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Dear Cecilia,

1. Cost of Repair (w/GST) \$ 1,230.50
2. Loss of Rental \$442.68 (4days x \$110.67)
3. Loss of Income \$200.00 (4days x \$50.00)
4. LTA/ GIA Search Fee \$2.00

Total \$1,875.18

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, June 30, 2022 10:35 AM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202553/C02/SJM5786X/TANKW / FW: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

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Your ref : SNM22D202553
Our ref : CC3/CTI22003722/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJM 5786X (OI) & SH 6114Z (TP) ON 13/04/2022

We refer to the above matter.

It is a BOLA S8a collision. Liability is not in our driver's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$1,875.18 (all-in).

The summary is as follows: -

Amount Claimed Amount Revised

1. Cost of Repair (w/GST) \$ 6,157.25 \$ 1,230.50
2. Loss of Rental (4days x \$110.67) \$ 442.68 \$ 442.68 (4days x \$110.67)
3. Loss of Income (4days x \$80.00) \$ 320.00 \$ 200.00 (4days x \$50.00)

4. LTA/ GIA Search Fee \$ 2.00 \$ 2.00
Total \$ 6,921.93 \$ 1,875.18

**03 days recommendation for repair + 1PRS = 4days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Monday, 25 April 2022 11:00 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202553/C02/SJM5786X/TANKW / FW: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Hi Mei Kwan,

Attached is OI GIA report, password will be OI Vehicle with all caps.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, April 22, 2022 2:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Billy Tan <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202553/C02/SJM5786X/TANKW / FW: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D202553/C02/SJM5786X/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 21 April 2022 9:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6114Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*