

## Hsiao Tong (LKKAuto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Wednesday, 7 September 2022 5:18 PM  
**To:** Cecilia Chong (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI  
**Subject:** SNM22D202553/C02/SJM5786X/KHONGLH - Direct Settlement - Accident Involving SJM5786X (CTI) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Dear Cecilia,

1. Cost of Repair (w/GST) \$ 1,230.50  
2. Loss of Rental \$442.68 (4days x \$110.67)  
3. Loss of Income \$200.00 (4days x \$50.00)  
4. LTA/ GIA Search Fee \$2.00  
Total \$1,875.18

Thank you

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Lynn Khong**  
Executive Motor Claims  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Sent:** Thursday, June 30, 2022 10:35 AM  
**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202553/C02/SJM5786X/TANKW / FW: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

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Your ref : SNM22D202553  
Our ref : CC3/CTI22003722/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJM 5786X (OI) & SH 6114Z (TP) ON 13/04/2022

We refer to the above matter.

It is a BOLA S8a collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$1,875.18 (all-in).

The summary is as follows: -

Amount Claimed Amount Revised

1. Cost of Repair (w/GST) \$ 6,157.25 \$ 1,230.50
  2. Loss of Rental (4days x \$110.67) \$ 442.68 \$ 442.68 (4days x \$110.67)
  3. Loss of Income (4days x \$80.00) \$ 320.00 \$ 200.00 (4days x \$50.00)
  4. LTA/ GIA Search Fee \$ 2.00 \$ 2.00
- Total \$ 6,921.93 \$ 1,875.18

**\*\*03 days recommendation for repair + 1PRS = 4days**

Enclosed here with all the relevant documents for your perusal.

**\*Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.\***

For your approval/instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Monday, 25 April 2022 11:00 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202553/C02/SJM5786X/TANKW / FW: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Hi Mei Kwan,

Attached is OI GIA report, password will be OI Vehicle with all caps.

Thanks

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, April 22, 2022 2:49 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202553/C02/SJM5786X/TANKW / FW: Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D202553/C02/SJM5786X/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 21 April 2022 9:23 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJM5786X (OI : CTI - TBA) and SH6114Z (TP : LKK REF - CC3/CTI22003722/Vpa3) on 13/04/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6114Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***