

## Hsiao Tong (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Sunday, 24 July 2022 12:53 AM  
**To:** Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SNM22D202717/DMHCSNA00004192100/SLD1061D - accident non report \*\*\*  
LKK REF: CC3/CTI22003721/Vpa3

**Without Prejudice, Save as to Costs**

Dear Hsiao Tong

Please be informed that we have repudiated liability due to breach of policy terms and conditions.

Please get TP re-direct claim to our insured directly.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Tuesday, May 24, 2022 3:13 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM22D202717/DMHCSNA00004192100/SLD1061D - accident non report \*\*\* LKK REF: CC3/CTI22003721/Vpa3

Dear Hsiao Tong

Do you have TP video footage?

If yes, Please assist to forward a copy to us.

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**Adeline Chng**

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**From:** Adeline Chng

**Sent:** Wednesday, May 4, 2022 11:36 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hamilton Autohub <[insurancehamiltonautohub@gmail.com](mailto:insurancehamiltonautohub@gmail.com)>

**Cc:** sam78ins <[sam78ins@singnet.com.sg](mailto:sam78ins@singnet.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202717/DMHCSNA00004192100/SLD1061D - accident non report \*\*\* LKK REF: CC3/CTI22003721/Vpa3

Dear Mei Kwan

Please be informed that insured has yet to file accident report.

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**Thank you.**

**Adeline Chng**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 4 May 2022 11:29 AM

**To:** Hamilton Autohub <[insurancehamiltonautohub@gmail.com](mailto:insurancehamiltonautohub@gmail.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** sam78ins <[sam78ins@singnet.com.sg](mailto:sam78ins@singnet.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202717/DMHCSNA00004192100/SLD1061D - accident non report \*\*\* LKK REF: CC3/CTI22003721/Vpa3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Hamilton Autohub [<mailto:insurancehamiltonautohub@gmail.com>]

**Sent:** Monday, April 25, 2022 12:45 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** sam78ins <[sam78ins@singnet.com.sg](mailto:sam78ins@singnet.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: SNM22D202717/DMHCSNA00004192100/SLD1061D - accident non report

Dear officer,  
FYI.

Have a nice day!

Thank you  
yuki

Hamilton Autohub Pte Ltd  
Tel: 6475 1946 / 6475 2125  
Fax: 6475 1087 / 6352 5720  
Email: [insurancehamiltonautohub@gmail.com](mailto:insurancehamiltonautohub@gmail.com)

On Mon, Apr 25, 2022 at 11:25 AM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Dear Sirs

Time: 0850hrs

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**Adeline Chng**

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**From:** Hamilton Autohub <[insurancehamiltonautohub@gmail.com](mailto:insurancehamiltonautohub@gmail.com)>

**Sent:** Monday, 25 April 2022 11:13 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** sam78ins <[sam78ins@singnet.com.sg](mailto:sam78ins@singnet.com.sg)>; Mei Kwan (LKKAuto <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: SNM22D202717/DMHCSNA00004192100/SLD1061D - accident non report

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

Sorry can advise on accident timing?

Have a nice day!

Thank you

yuki

Hamilton Autohub Pte Ltd

Tel: 6475 1946 / 6475 2125

Fax: 6475 1087 / 6352 5720

Email: [insurancehamiltonautohub@gmail.com](mailto:insurancehamiltonautohub@gmail.com)

On Mon, Apr 25, 2022 at 10:33 AM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

[Strictly Confidential]

Dear Sirs

We would like to bring to your attention that there is an alleged property damage claim against your Motor Insurance Policy.

However, we have yet to receive accident report from you till to date.

Please proceed to file accident report at our authorised workshop **IMMEDIATELY** for our next course of action.

Also, please assist to provide us with a copy of rental agreement, hirer/driver IC and driving licence.

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**Adeline Chng**

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