

Our Ref: CT0422/SHC2995E/CK(st)
Date: 02.06.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 12.04.2022 INVOLVING SHC2995E & SMQ3289X ALONG UPP THOMSON RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2995E, which was involved in the captioned accident with your insured vehicle No SMQ3289X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	642.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,259.57
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

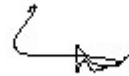
**ACCIDENT INVOLVING Hyundai Ioniq SHC2995E , SMQ3289X , ... ON 12-Apr-22 18:30
ALONG UPP THOMSON RD**I / We **ONG CHOON LIM** (Hirer) NRIC No.: **SXXXX064Z**and/or (Relief) NRIC No.: **SXXXX064Z**Taxi Number **SHC2995E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **13-Apr-2022**Name of Hirer **ONG CHOON LIM**Hirer NRIC **SXXXX064Z**

Signature :

Address **1 YOUNGBERG TERRACE #09-09
357741**Contact No. **98309225**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00059462201 Claim No : SNM22D202552/C02/SMQ3289X/CHEESC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,081.98**
SINGAPORE DOLLARS ONE THOUSAND EIGHTY ONE AND CENTS NINETY EIGHT Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2995E
Insured Vehicle No. : SMQ3289X

Date of Loss : 12/04/2022
Place of Accident : UPPER THOMSON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : OOI SU YIN
Driver Name : OOI SU YIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	642.00
(3) Loss of Use /Rental/Earning	S\$	437.98
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,081.98

Claimant Name : _____

NRIC No : _____

Signature : _____
Arken Tan

Date : 21/10/2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2995E

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
19.07.2018

CHASSIS CODE
KMHC851CVJU103696

NO/DATE
91679435 26.05.2022

JOB NO.
305512615

ODOMETER READING

JOB TYPE

Description : 3P 12.04.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	600.00
Add GST @ 7.000 %	42.00
Total Invoice amount	642.00

Issued by : KATHERINETAN 26.05.2022 09:55:51
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR LOSS OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040191

Date: 26 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/04/2022 @ 18:30 hrs
ALONG UPP THOMSON RD
INVOLVING SMQ3289X, SML5238G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2995E** (the "Taxi"). The Taxi was hired to **ONG CHOON LIM IC NO SXXXX064Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMQ3289X

Date of Accident

12/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **01/04/2022 - 31/03/2023**

Requested By **Janet Lim Siang Gek (COMFOR...**

Requested Date **13/04/2022 13:49**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 20 June 2022 12:09 PM
To: chris_osy@hotmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMQ 3289X(CHINA TAIPING) / SHC 2995E / OTHERS AT/ALONG UPPER THOMSON ROAD ON 12/04/2022

20 June 2022

Ooi Su Yin [By Email Only]

Dear Sir/Madam,

You Ref: SMQ3289X

Our Ref: CC3/CTI22003719/Gpa3

ACCIDENT INVOLVING SMQ 3289X(CHINA TAIPING) / SHC 2995E / OTHERS AT/ALONG UPPER THOMSON ROAD ON 12/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2995E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 31 October 2022 8:53 AM
To: Chee So Chow
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM22D202552/C02/SMQ3289X/CHEESC / FW: Direct Settlement - Accident Involving SMQ3289X (OI : CTI - TBA) and SHC2995E (TP : LKK REF - CC3/CTI22003719/Gpa3) on 12.04.2022

Dear Sirs,

For an update, we have settled the matter at \$1,081.98(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 642.00
2. Loss of Rental (2.5days x \$125.19)	\$ 312.98
3. Loss of Income (2.5days x \$50.00)	\$ 125.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,081.98

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 18 October 2022 8:59 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D202552/C02/SMQ3289X/CHEESC / FW: Direct Settlement - Accident Involving SMQ3289X (OI : CTI - TBA) and SHC2995E (TP : LKK REF - CC3/CTI22003719/Gpa3) on 12.04.2022

WITHOUT PREJUDICE

We agree to offer as proposed \$1,169.57(all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, August 5, 2022 9:12 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D202552/C02/SMQ3289X/CHEESC / FW: Direct Settlement - Accident Involving SMQ3289X (OI : CTI - TBA) and SHC2995E (TP : LKK REF - CC3/CTI22003719/Gpa3) on 12.04.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D202552/C02/SMQ3289X/CHEESC**
LKK ref : CC3/CTI22003719/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMQ3289X(CHINA TAIPING) / SHC2995E(TP) /OTHERS ON 12/04/2022

We refer to the above matter.

SML5238G -> SMQ3289X(OI) -> SHC2995E(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,169.57(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,236.00	\$ 642.00 (\$600.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,853.57	<u>\$ 1,169.57</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)