

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 April 2022 9:44 AM
To: norazman.i.abdul_aziz@daimler.com
Subject: Claim Notification - ACCIDENT INVOLVING SMR 9046K(AIG) AND SDV 5336K AT/ALONG JALAN BERSEH ON 09/04/2022

26 April 2022

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD
Driver: TAN SEOW SEONG

[By Email Only]

Dear Sir/Madam,

You Ref: SMR9046K
Our Ref: CC6/AIG22003718/Apa3
ACCIDENT INVOLVING SMR 9046K(AIG) AND SDV 5336K AT/ALONG JALAN BERSEH ON 09/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SDV5336K against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 09/05/2022**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Kang Car <kangcar176@yahoo.com.sg>
Sent: Tuesday, 31 January 2023 12:08 PM
To: kangcar@singnet.com.sg; Hsiao Tong (LKKAUTO)
Subject: Re: Accident involving SDV5336K and SMR9046K(AIG) on 09.04.2022 // LKK Ref: CC6/AIG22003718/Apa3

WITHOUT PREJUDICE

Dear H.Tong,

We refer to the above matter.

We will withdraw the claim and proceed to close the matter at our side.

Thank you.

Regards,
Sharon
Kang car Repairers Pte Ltd

On Thursday, 9 June 2022 at 05:31:00 pm SGT, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 June 2022 5:30 PM
To: kangcar@singnet.com.sg
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>
Subject: RE: Accident involving SDV5336K and SMR9046K(AIG) on 09.04.2022 // LKK Ref: CC6/AIG22003718/Apa3

Without Prejudice

Hi Sharon,

As spoken.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 April 2022 9:42 AM
To: kangcar@singnet.com.sg

Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involving SDV5336K and SMR9046K(AIG) on 09.04.2022 // LKK Ref: CC6/AIG22003718/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Thursday, 21 April 2022 4:53 PM
To: CS A Team <cs-a@lkkauto.com>
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Accident involving SDV5336K and SMR9046K(AIG) on 09.04.2022

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Our client's vehicle was surveyed by Adrian Ling on 20.04.2022. Attached herewith the estimate cost of repair and our client's GIA report for your reference.

We would like to proceed for Direct Settlement and kindly advise if your insured reported the accident and please let us have the liability.

Kindly revert.

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 February 2023 8:10 AM
To: Goh, Jeremy
Cc: Admin A
Subject: RE: AIG Ref: #0563311626SG003#027# || Accident between SMR 9046 K and SDV 5336 K on 9 Apr 2022 *** LKK REF: CC6/AIG22003718/Apa3
Attachments: EMAIL FROM TP DD 310123.pdf

Dear Jeremy,

Please be informed that third party withdrawn claim and will proceed to close. Please refer to attached email for you easy reference.

In view of this, we will proceed to close and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 28 April 2022 12:15 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: #0563311626SG003#027# || Accident between SMR 9046 K and SDV 5336 K on 9 Apr 2022 *** LKK REF: CC6/AIG22003718/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Thursday, 28 April, 2022 9:45 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: #0563311626SG003#027# || Accident between SMR 9046 K and SDV 5336 K on 9 Apr 2022

Dear LKK team,

I make reference to the case above.

Please verify incident and statements before committing liability.

Both statements state they are stationary and the other vehicle collided against them. Please verify the story for both parties.

OI is insured under Fleet policy, if possible get them to private settle.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

IMPORTANT NOTICE:

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