

Asher Sng (LKKAUTO)

From: anna@falconair.com.sg
Sent: Wednesday, 27 July 2022 13:57
To: Asher Sng (LKKAUTO)
Subject: LOD - TPC/SLK2952P/T0886
Attachments: 20220727135949.pdf

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

“Without Any prejudice to any Personal Injuries”

Dear Asher

We would like to submit our Letter of Demand as follows:-

COR	:	\$ 4,280.00
LOU	:	\$ 400.00
Search Fee	:	\$ 2.00

Total	:	\$ 4,682.00
=====		

Attached herewith are all the supporting documents for your Perusal and awaiting for your offer.

Thanks and regards
Anna Ng
Falcon-Air (Tampines)
67897997

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SLK 2952 P AND GY1045A

ON 19/04/22 ALONG PAYA LEBAR RD

CO. REG NO/

Lam Yung Chee Dilys

NRIC NO. S26157596


Of BLK 284 Tampines St 22 #09-167 S/520284)

Owner of Motor Vehicle Registration No. SLK 2952 P do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.


Date & Signature of Owner/Co. Stamp


Date & Signature of Driver

WITHOUT PREJUDICE
to any
PERSONAL INJURIES



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025699
DATE : 27 SEPT 2022

DISCHARGE VOUCHER

I/We, **LAM YUNG CHEE DILYS** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GY 1045A** the sum of Singapore Dollar **FOUR THOUSAND FIVE HUNDRED AND EIGHTY TWO ONLY (\$4,582.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SLK 2952P** and **GY 1045A** on **19/04/2022** along **PAYA LEBAR RD.**

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LONG HUAT ENGINEERING WORKS**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FALCON-AIR AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 27/9/2022

.....
Signature of vehicle owner/Date

 27/9/2022

.....
Name of vehicle owner /Date



FALCON-AIR

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04 THE CONCOURSE SINGAPORE 199555

Attention : Motor Claim Department
Contact : (02) 6250 7388 Fax No. : 62963767

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : TI062951

Date : 27/07/2022
Vehicle Num. : SLK 2952P
Make/Model : NISSAN NOTE
Chassis/Eng# :
Accident Date : 19/04/2022
Claim No. :
Reference : 3PTY
Policy No. :

BEING LUMP SUM REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

Amount S\$

4,000.00

E. & Total S\$: 4,000.00
GST 7% S\$: 280.00
Amount Due S\$: 4,280.00
=====


for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GY1045A

Date of Accident

19/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **09/01/2022 - 08/01/2023**

Requested By **Anna Ng (FALCON-AIR AUTO S...**

Requested Date **20/04/2022 15:43**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 27 September 2022 07:14
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] : 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022 *** LKK REF: CC4/LPC22003707/Uea3

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 26 September 2022 12:44 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] : 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022 *** LKK REF: CC4/LPC22003707/Uea3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 21/04/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FALCON-AIR AUTO SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,062.22	\$ 4,280.00
2. Loss of Use (5days x \$60)	\$ 300.00	\$ 300.00 (5days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,364.22	\$ 4,582.00

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 26.09.22 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 21 April 2022 15:18

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022 *** LKK REF: CC4/LPC22003707/Uea3

New case

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 21 April, 2022 3:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022 *** LKK REF: CC4/LPC22003707/Uea3

Lonpac External - General

Our Ref: 22/22/22/VC05/025699

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 21 April 2022 3:06 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022 *** LKK REF: CC4/LPC22003707/Uea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 21 April, 2022 9:44 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 21 April, 2022 7:05 AM
To: joshua@falconair.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022

Lonpac External - General

Our Ref: TBA

Dear Joshua,

We will not be providing the list of our surveyors since your workshop is on the ARC(GIA) panel.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Wednesday, 20 April 2022 4:33 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: 3pty claim for SLK2952P against your insured GY1045A doa 19/04/2022

Hi Mr Poh,

The above attachment is SLK2952P accident report.

Kindly assist with the list of 10 surveyors and also the officer in charge for this case.

Thanks and regards,

Joshua Ng

Falcon-Air Auto Services (Tampines)

Tel: 67897997