

Veron Chen (LKKAUTO)

From: Ronnie Tok <ronnie.tok@constellar.co>
Sent: Thursday, 23 June 2022 6:11 PM
To: Muhammad Rusydi
Cc: SUR; Veron Chen (LKKAUTO)
Subject: RE: SKM6318X

Hi Rusydi,

Noted. Car will be send in on 27th June 2022 by 2pm, and completion date will be by 18th July 2022 at 1700 hours.

As per conversation, if there are additional work discovered to be needed during the repair, you will seek LKK's approval for the additional cost as well as any additional delay to the delivery date, and communicate back to my attention so I can notify the insurer and also extend the car rental.

Regards,
Ronnie

From: Muhammad Rusydi <muhammadrusydi@motorimage.net>
Sent: Thursday, 23 June 2022 5:09 pm
To: Ronnie Tok <ronnie.tok@constellar.co>
Cc: SUR (sur@lkkauto.com) <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SKM6318X

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

On the first final quote I gave there was an error of double parts information. This is currently the updated ones.

Sure you can still send it in on the 27th June by 2pm. Completion date will be on the **18th of July 2022 at 1700 hours** instead of the 19th July.

Thank you and see you on the 27th Monday, please look for me Sir.

Thank you.

Sent from [Mail](#) for Windows

From: [Ronnie Tok](#)
Sent: Thursday, June 23, 2022 3:48 PM
To: [Muhammad Rusydi](#)
Cc: [Veron Chen \(LKKAUTO\)](#); [SUR](#)
Subject: RE: SKM6318X

Hi Rusydi,

I realised that I have some meetings on Monday, if I drop my car at your workshop on Monday 27th June around 2pm, would it affect the completion on 19th July 2022? It is important that we get the completion date correctly, as it will affect the date that I need to rent a car, and the insurance company will cover the rental according to the completion date committed.

Regards,
Ronnie Tok
92207805

From: Muhammad Rusydi <muhammadrusydi@motorimage.net>
Sent: Thursday, 23 June 2022 1:50 pm
To: Ronnie Tok <ronnie.tok@constellar.co>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: SKM6318X

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mr Ronnie,

As confirm we will proceed to start the repair on Monday 27th June 2022. As approved from surveyor it will be 15 working days in total excluding Weekends Saturday, Sunday and PH. Date of supposed completion should be on 19th July 2022.

Please see attached the list of items approved by surveyor for the repair.

If there is any supplementary items required will seek approval from the Surveyor first.

Awaiting your reply on the date given.

Aside to Veron,

Duly noted on the message given.

Thank you.
Rusydi
Sent from [Mail](#) for Windows

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, May 24, 2022 8:20:07 AM
To: Muhammad Rusydi <muhammadrusydi@motorimage.net>; SUR <sur@lkkauto.com>
Subject: SKM 6318X

Dear Sir,

As instructed by our client , please proceed to repair the **vehicle SKM 6318X** .

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please take note that liability is clear subject to the following provisions :

1. the nominated workshop must have their usual letter of authorisation (signed by the car owner) to act for them
2. surveyor verification of repair cost and repair days
3. workshop must obtain a signed discharge form from the car owner that the workshop's repair works have been completed to their acceptance when the owners take back their car from their nominated workshop
4. all settlement / payment by China Taiping Insurance upon presentation of the workshop's final bill is on without admission of liability basis

Kindly contact surveyor Steve HP 8322 8813 when vehicle send in for repair.

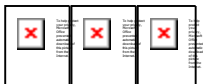
Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.