

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 5 June 2023 10:57 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] - SNM22D202631/C02/SLF9162H/TANKL / FW: Direct Settlement - Accident Involving SLF9162H (OI : CTI - TBA) and SGR2968S (TP : LKK REF - CC6/CTI22003704/ga3) on 18/04/2022  
**Attachments:** EMAIL TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD \_SGR2968S.pdf; PHOTO-2022-04-18-14-55-52.jpg; PHOTO-2022-04-18-14-57-15.jpg

Your ref: **SNM22D202631/C02/SLF9162H/TANKL**  
LKK ref : CC6/CTI22003704/Kpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SLF9162H(CHINA TAIPING) AND SGR2968S(TP) ON 18/04/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he failed to give way to third party and collided with third party.

We seek your approval to offer repairer "CITY AUTO PTE LTD " at **\$4,368.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 6,392.61	\$ 4,066.00 (\$3,800.00 + 7%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,894.61</b>	<b><u>\$ 4,368.00</u></b>

Surveyor recommended 4days for repair + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, April 25, 2022 3:01 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202631/C02/SLF9162H/TANKL / FW: Direct Settlement - Accident Involving SLF9162H (OI : CTI - TBA) and SGR2968S (TP : LKK REF - CC6/CTI22003704/ga3) on 18/04/2022

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, 22 April, 2022 1:01 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202631/C02/SLF9162H/TANKL / FW: Direct Settlement - Accident Involving SLF9162H (OI : CTI - TBA) and SGR2968S (TP : LKK REF - CC6/CTI22003704/ga3) on 18/04/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 22 April 2022 11:46 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202631/C02/SLF9162H/TANKL / FW: Direct Settlement - Accident Involving SLF9162H (OI : CTI - TBA) and SGR2968S (TP : LKK REF - CC6/CTI22003704/ga3) on 18/04/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202631/C02/SLF9162H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.entaiping.com](http://www.sg.entaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 21 April 2022 2:53 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLF9162H (OI : CTI - TBA) and SGR2968S (TP : LKK REF - CC6/CTI22003704/ga3) on 18/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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