

Cecilia Chong (LKK Auto)

From: Patrick Lo Guo Qiang <Logq@advmf.com>
Sent: Monday, 25 April 2022 1:40 pm
To: Cecilia Chong (LKK Auto)
Subject: RE: <STANDARD LETTER> OUR REF: CC6/AIG22003702/Uga3 *** ACCIDENT INVOLVING SKQ 6794H & SJZ 204Z ON 21/04/2022 ***

Thanks.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, April 25, 2022 1:40 PM
To: Patrick Lo Guo Qiang <Logq@advmf.com>
Subject: RE: <STANDARD LETTER> OUR REF: CC6/AIG22003702/Uga3 *** ACCIDENT INVOLVING SKQ 6794H & SJZ 204Z ON 21/04/2022 ***

Hi Patrick,

Content noted with thanks.

No action is required from your end.

We will proceed to settle with Third Party at bst.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Patrick Lo Guo Qiang <Logq@advmf.com>
Sent: Monday, 25 April 2022 1:34 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: <STANDARD LETTER> OUR REF: CC6/AIG22003702/Uga3 *** ACCIDENT INVOLVING SKQ 6794H & SJZ 204Z ON 21/04/2022 ***

Hi Cecilia,

Noted.

Our vehicle doesn't have video footage for the accident.

Please let me know if anything else needed.

Best Regards, Patrick

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, April 25, 2022 1:22 PM

To: Patrick Lo Guo Qiang <Logq@advmf.com>

Subject: <STANDARD LETTER> OUR REF: CC6/AIG22003702/Uga3 *** ACCIDENT INVOLVING SKQ 6794H & SJZ 204Z ON 21/04/2022 ***

Importance: High

Our Ref: CC6/AIG22003702/Uga3

25 APRIL 2022

Lo Guo Qiang

DRIVER: Shi Huijun

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 6794H & SJZ 204Z ON 21/04/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SJZ 204Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please provide the following:

1. Accident Video Footage (if any)

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

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