

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 25 May 2022 3:46 PM
To: mroslan@ups.com
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING GBL 6708R AND GBG 6469G ON 16/04/2022 13:20 ALONG/AT BLK 5 BANDA STREET

Dear Sirs,

For an update, we have received a copy of your driver' s accident report.

Based on the all the available information on hand, we are of the view that liability is not in your driver' s favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 May 2022 9:15 AM
To: mroslan@ups.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBL 6708R AND GBG 6469G ON 16/04/2022 13:20 ALONG/AT BLK 5 BANDA STREET

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of third party accident statement and video footage for your easy reference.

We have received a third-party claim(s) from GBG6469G against your motor insurance policy.

Please assist to get your driver to lodge the accident report in order for us to proceed.

Thank you.

“The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 7 May 2022 11:27 AM

To: Soo Ping Chew <soo.ping.chew@aon.com>; Dexter Quek <dexter.quek@aon.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBL 6708R AND GBG 6469G ON 16/04/2022 13:20 ALONG/AT BLK 5 BANDA STREET

Dear Sirs/Mdm,

We refer to the above matter.

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre.

Please report the accident within the next 7days.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Soo Ping Chew <soo.ping.chew@aon.com>

Sent: Monday, 25 April 2022 2:45 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Dexter Quek <dexter.quek@aon.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBL 6708R AND GBG 6469G ON 16/04/2022 13:20 ALONG/AT BLK 5 BANDA STREET

Including Aon Singapore claims team in this email.

@Dexter Quek, fyna. I will forward the attachments in a separate email to you.

Regards,

Soo Ping CHEW

(She/Her/Hers)

Manager | Global Client Network | Commercial Risk Solutions

t +65 6239 7523 | m +65 9385 2102

www.aon.com

Aon

2 Shenton Way, #26-01, SGX Centre 1, Singapore 068804

Aon Singapore Pte Ltd | Co. Reg. No. 198301525W

[LinkedIn](#)[Facebook](#)[Twitter](#)[Instagram](#)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, April 25, 2022 11:14:36 AM
To: Soo Ping Chew <soo.ping.chew@aon.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING GBL 6708R AND GBG 6469G ON 16/04/2022 13:20 ALONG/AT BLK 5 BANDA STREET

ALERT: This message originated outside of Aon's network. **BE CAUTIOUS** before clicking any link or attachment.

Our Ref: CC6/AIG22003689/pa3

AIG Ref: 2993229268SG

UNITED PARCEL SERVICE SINGAPORE PTE LTD

31 Alps Avenue

SINGAPORE 498784

Dear Sirs,

ACCIDENT INVOLVING GBL 6708R AND GBG 6469G ON 16/04/2022 13:20 ALONG/AT BLK 5 BANDA STREET

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : chewht@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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