

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 28 July 2022 1:30 PM
To: Eurokars Services; Bryan Ang (LKKAUTO); assignments; Marcus Chua (LKKAUTO)
Cc: Tan Wei Cin; Cheong Kah Yu
Subject: RE: CNTP - SMA3008A FCOR
Attachments: SMA3008A FINALIZATION_REVISED.pdf

Dear Stephine,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$9,626.89 before GST with 13 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eurokars Services <info-espl@eurokars.com.sg>
Sent: Thursday, 28 July 2022 10:54 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Cc: Tan Wei Cin <weicin.tan@eurokars.com.sg>; Cheong Kah Yu <kahyu.cheong@eurokars.com.sg>
Subject: CNTP - SMA3008A FCOR

Dear Marcus

Please see attached. – all done – parts at 15% discount. Manage to get one time off.

Please assist to reply me as soon as possible.

Pictures – wei cin had set to you before,

Much appreciated

Thank you

Stephanie Loke
Eurokars Services



27A Tanjong Penjur Level 5
DID +65 6331 0680 |

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: 27 July 2022 2:16 PM

To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Eurokars Services <info-espl@eurokars.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

You don't often get email from veronchen@lkkauto.com. [Learn why this is important](#)

Dear Stephaine,

OIC is Peng Peng @ peng.peng@sg.cntaiping.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Tuesday, 14 June 2022 9:42 AM

To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Eurokars Services <info-espl@eurokars.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

Dear Stephaine,

As spoken. Kindly contact surveyor Marcus at HP 9009 6608.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Sent: Thursday, 2 June 2022 10:38 AM

To: Eurokars Services <info-espl@eurokars.com.sg>; assignments <assignments@lkkauto.com>

Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

Hi Stephanie

Please get your staff to write to our assignment team when the vehicle is ready for resurvey.

Dear Assignment Team / Veron

FYI. Our ref CS/TPS22003682/Uvy3

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eurokars Services <info-espl@eurokars.com.sg>

Sent: Wednesday, 1 June 2022 3:46 pm

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: FW: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

Hi Boss

Here you go.

Car coming by 16th June at 1030am

Replacement car is required. 2liters and will be arranged at 27A Tanjong Penjuru Level 5

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: James Chua <james.chua@constellar.co>

Sent: 31 May 2022 PM 12:53

To: Eurokars Services <info-espl@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

Some people who received this message don't often get email from james.chua@constellar.co. [Learn why this is important](#)

Hi Stephanie

Form as attached. Yes, I need a replacement car.

James Chua

Head, Engineering and Facilities Management

DID: (65) 6403 2185 | Mobile: (65) 9734 7479

1 Expo Drive, #02-01, Singapore 486150



From: Eurokars Services <info-espl@eurokars.com.sg>

Sent: Tuesday, 24 May 2022 4:26 pm

To: James Chua <james.chua@constellar.co>; Eurokars Services <info-espl@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

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Hi James

Can assist on this form fill up and sign?

Possible to drop off at Tanjong Penjuru as UBI is not able to do these kind of repairs.

Replacement car required?

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: James Chua <james.chua@constellar.co>

Sent: 24 May 2022 PM 3:21

To: Eurokars Services <info-espl@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

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Hi Stephanie

I understand that Toplis And Harding (S) Pte Ltd (Insurance company)has given green light to proceed with the repair. Kindly advise the date to send for repair.

James Chua

Head, Engineering and Facilities Management
DID: (65) 6403 2185 | Mobile: (65) 9734 7479
1 Expo Drive, #02-01, Singapore 486150

Constellar Venues Pte Ltd. [CRN: 199902327N] (A subsidiary of Constellar Holdings)
Venue Management for Singapore EXPO & MAX Atria | singaporeexpo.com.sg



From: Eurokars Services <info-espl@eurokars.com.sg>

Sent: Tuesday, 26 April 2022 1:38 pm

To: James Chua <james.chua@constellar.co>; Eurokars Services <info-espl@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

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Hi James

Please do note that the survey would be conducted at 5 UBI close, basement 1 at 4pm on 28th April 2022.

Jess will be assisting on this survey.

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: James Chua <james.chua@constellar.co>

Sent: 22 April 2022 AM 11:38

To: Eurokars Services <info-espl@eurokars.com.sg>

Subject: FW: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

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Hi Tiffany

As spoken, please help to arrange the inspection at Ubi with LKK Auto Consultants Pte Ltd and advise me the date. I am not available on 27 Apr.

James Chua

Head, Engineering and Facilities Management
DID: (65) 6403 2185 | Mobile: (65) 9734 7479
1 Expo Drive, #02-01, Singapore 486150

Constellar Venues Pte Ltd. [CRN: 199902327N] (A subsidiary of Constellar Holdings)
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From: Toplis Harding <toplis@outlook.com>

Sent: Wednesday, 20 April 2022 6:19 pm

To: James Chua <james.chua@constellar.co>

Cc: phan@gennal.com

Subject: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

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Our ref : Y226205

Dear James

We refer to your email of 19.4.22 below.

We would advise that Gennal's Insurers are appointing their motor surveyor, LKK Auto Consultants Pte Ltd to carry out a without prejudice survey of your Mazda car SMA3008A based on the repair quote (as attached) from your motor workshop, Trans Euroakrs Pte Ltd.

LKK Auto will liaise with your workshop, Trans Euroakrs to proceed with the necessary survey.

All our Principal's &/or our Principal's Insured's rights continue to be fully reserved in the meantime.

Best regards

Victor Fong 冯培



Toplis And Harding (S) Pte Ltd

133 Cecil Street

#06-01A, Keck Seng Tower

Singapore 069535

Company reg. no. 197300081R

Tel : +65 6226 2122

Fax : +65 6224 8981

Mobile no : +65 9682 3799

Reply email : victorfong@toplis.com.sg or victor.toplis.sg@gmail.com

Alternate email for large attachments : toplis@outlook.com

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Sent from VF Office Desk

From: Toplis Harding

Sent: 19 April 2022 12:00 PM

To: James Chua <james.chua@constellar.co>

Cc: phan@gennal.com

Subject: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

Our ref : Y226205

Dear James

We refer to our email / letter of 13.422 and to your recent reply email of 19 April 22 (6-days later) which is receiving our attention.

We are forwarding your feedback / email to the Insurer of Gennal Industries and would revert promptly to you once we have the Insurer's instruction regarding your said email on or before the end of this week.

Your patience would be appreciated.

All our Principal's &/or our Principal's Insured's rights would continue to be fully reserved in the meantime.

Best regards

Victor Fong 冯培



Toplis And Harding (S) Pte Ltd

133 Cecil Street

#06-01A, Keck Seng Tower

Singapore 069535

Company reg. no. 197300081R

Tel : +65 6226 2122

Fax : +65 6224 8981

Mobile no : +65 9682 3799

Reply email : victorfong@toplis.com.sg or victor.toplis.sg@gmail.com

Alternate email for large attachments : toplis@outlook.com

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Sent from VF Office Desk

From: James Chua <james.chua@constellar.co>

Sent: 19 April 2022 11:58 AM

To: Toplis Harding <toplis@outlook.com>

Cc: phan@gennal.com

Subject: RE: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

Hi Victor

I do not agree with the proposal to send my vehicle to the list of car workshops as it will affect my warranty and their replacement parts may not be original as compared to Mazda.

Please work with Mazda on the repair works. Thanks.

James Chua

Head, Engineering and Facilities Management

DID: (65) 6403 2185 | Mobile: (65) 9734 7479

1 Expo Drive, #02-01, Singapore 486150

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From: Toplis Harding <toplis@outlook.com>

Sent: Wednesday, 13 April 2022 5:50 pm

To: James Chua <james.chua@constellar.co>

Cc: phan@gennal.com

Subject: Our Principal's Insured : Gennal Industries Pte Ltd - Damage to your vehicle's paintwork allegedly due to our Principal's Insured's spray painting works at Singapore Expo on 21.3.2022 | CTI ref. SNC22D200008

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Our ref : Y226205

Dear Sirs / Mdm

Please see our attached letter of even date for your reference.

Best regards

Victor Fong 冯培



Toplis And Harding (S) Pte Ltd

133 Cecil Street
#06-01A, Keck Seng Tower
Singapore 069535
Company reg. no. 197300081R
Tel : +65 6226 2122
Fax : +65 6224 8981



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Mobile no : +65 9682 3799

Reply email : victorfong@toplis.com.sg or victor.toplis.sg@gmail.com

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Sent from VF Office Desk