

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, April 24, 2022 1:46 PM
To: 'Cecilia Lee Peng Geok'
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: SNM22D202675/C02/SMD212E/LEEPG / FW: Direct Settlement - Accident Involving SMD212E (OI : CTI - TBA) and SML4892Z (TP : LKK REF - CC6/CTI22003681/ea3) on 18/04/2022
Attachments: LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF
Categories: HMK

Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok [mailto:cecilia.lee@sg.cntaiping.com]

Sent: Thursday, April 21, 2022 2:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D202675/C02/SMD212E/LEEPG / FW: Direct Settlement - Accident Involving SMD212E (OI : CTI - TBA) and SML4892Z (TP : LKK REF - CC6/CTI22003681/ea3) on 18/04/2022

[Strictly Confidential]

Dear Sir/Madam

Attached herewith requested documents.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 21 April 2022 1:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D202675/C02/SMD212E/LEEPG / FW: Direct Settlement - Accident Involving SMD212E (OI : CTI - TBA) and SML4892Z (TP : LKK REF - CC6/CTI22003681/ea3) on 18/04/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D202675/C02/SMD212E/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 20 April 2022 11:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMD212E (OI : CTI - TBA) and SML4892Z (TP : LKK REF - CC6/CTI22003681/ea3) on 18/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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