

From: MTPRI MTPRI@smrt.com.sg
Subject: FW: SLX1913R & SHB784R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
Date: 20 April 2022 at 3:07 PM
To: assignments@lkkauto.com, Admin-D (LKKAuto) admin-d@lkkauto.com
Cc: MTPRI MTPRI@smrt.com.sg, Gan Kwai Leng (Strides Automotive Services Pte Ltd) KwaiLeng.Gan@strides.com.sg

M

Ref: TAX/04/22/2053

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SLX1913R

Insured: SHB784R

Workshop: TWINCAR Automotive Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Tuesday, 19 April 2022 4:53 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Subject: Re: SLX1913R & SHB784R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir / Madam,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Tue, Apr 19, 2022 at 4:49 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/04/22/2053

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB784R as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Tuesday, 19 April 2022 3:01 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Chin Hui Xin <huixin@n51.com.sg>
Subject: FW: SLX1913R & SHB784R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

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Dear Hua Yen,

For PRI (NR).

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House I Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Tuesday, April 19, 2022 1:25 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: SLX1913R & SHB784R - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921

Tel: 67440510 Fax: 67410510 Email: sales@n51.com.sg

Our Ref: SLX 1913 R
Your ref: SHB 784 R

19 April 2022

STRIDES TAXI PTE LTD

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Attn: Motor Claims Department

Dear Sir/Madam,

NAME OF CLAIMANT : KWEK SEOW KEW

VEHICLE NUMBER : SLX 1913 R

YOUR INSURED VEHICLE NUMBER : SHB 784 R

ACCIDENT ON 18 Apr 2022 ALONG DUNMAN ROAD

AT ABOUT 17:15 HOURS

We refer to your email / fax dated 19 Apr 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment LKK of Adrian Ling as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

TWINCAR AUTOMOTIVE PTE LTD

Kaki Bukit Autohub

2 Kaki Bukit Avenue 2

#01-17

Singapore 417921

Contact Person: 6842 0051 / 6744 0510 (Melody)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



TwinCar Automotive Pte Ltd

FOR SURVEYOR:

Please initial here after completion of pre-repair inspection. Thank you!

Appointed surveyor:

(Name & Signature):

Date & Time of Inspection:

