

**From:** Claims [claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)  
**Subject:** TPPD survey: Claim ref: C10014808/CD II OI-SKU9784X (SILVER) TP-SHB3661S II Est: \$0.00 II BIFROST AUTO  
**Date:** 20 April 2022 at 2:03 PM  
**To:** Summer (LKK Auto) [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com), [sur@lkkauto.com](mailto:sur@lkkauto.com), [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Derrick Quok [derrick.q@budgetdirect.com.sg](mailto:derrick.q@budgetdirect.com.sg), Kenneth Lim [kenneth.lim@budgetdirect.com.sg](mailto:kenneth.lim@budgetdirect.com.sg), Charandeep Singh [charandeep.s@budgetdirect.com.sg](mailto:charandeep.s@budgetdirect.com.sg)

---

C

Hi Team

We wish to appoint LKK to conduct PRS for the TP vehicle number: SHB3661S

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Tel:** 62436687

Attached GIA reports.

Thank you.

Warmest Regards,

**Shafawati Md Rabu**  
**Admin Executive, Claims**

**T** +65 6989 3697

**F** +65 6725 0853

**E** [shafawati.m@budgetdirect.com.sg](mailto:shafawati.m@budgetdirect.com.sg)



**Customer Care** +65 6221 2111

**Claims** +65 6221 2199

**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore  
239924

[budgetdirect.com.sg](http://budgetdirect.com.sg)

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **[Budget Direct Insurance](http://Budget Direct Insurance)**.

---

**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Wednesday, 20 April 2022 10:48 AM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh

<claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>  
**Subject:** Re: PRI Request on 19/04/2022 II C10014808 II PRS for our client's vehicle SHB 3661 S and your insured's vehicle SKU 9784 X on 17.04.2022

**WITHOUT PREJUDICE**

**Dear Sir/Mdm,**

**Our client has selected LKK..**

**Please let us have your claim number and office-in-charge's contact.**

**Please let us have the clearance of liability for direct settlement.**

**Please assign the pre-repair survey as soon as possible.**

---

**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>  
**Sent:** Tuesday, 19 April 2022 1:32 PM  
**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>  
**Subject:** PRS for our client's vehicle SHB 3661 S and your insured's vehicle SKU 9784 X on 17.04.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ng Hwee Yong David, to notify you of the aforesaid accident involving our client's vehicle SHB 3661 S and your insured's vehicle SKU 9784 X on 17.04.2022.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKU 9784 X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection: Bldg A, Sector C #04-10, Sin Ming**

**Premises for the Pre-repair inspection.** BIK 9 Sector C #01-42, Sim Liming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : 19.04.2022

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

#### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

--

Best Regards  
Regina / Yee  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

--

Best Regards  
Regina / Yee  
Assessment Dept  
BIFROST AUTO PTE LTD

DIAGNOSTIC FIELD

O: 62436687



OI Report  
SKU9784X.pdf



TP REPORT  
SHB3661S.pdf