

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 20 April, 2022 1:40 PM  
**To:** May Ng Nian Rou; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202662/C02/GY9855B/TANKW / FW: Your Ref: GY 9855B; Our Ref: CS/1054/22/KC (Pre Repair Survey for SJN 1216X)  
**Attachments:** 2nd PRS (reject).pdf

[Confidential]

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear May,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** May Ng Nian Rou <may@libertylaw.com.sg>  
**Sent:** Wednesday, 20 April 2022 1:37 PM

**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM22D202662/C02/GY9855B/TANKW / FW: Your Ref: GY 9855B; Our Ref: CS/1054/22/KC (Pre Repair Survey for SJN 1216X)

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*Dear Billy,*

*We refer to your email dated 20.04.2022.*

*Please be informed that our client is not agreeable to your proposed motor surveyors.*

*Kindly find attached is a copy of our client's surveyor dated 20 April 2022 for your necessary action.*

*Regards,*

*May*

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9727 1122*

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On Wed, Apr 20, 2022 at 12:06 PM Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

## **ACCIDENT INVOLVING GY9855B & SJN1216X on 16/04/2022**

We refer to your email of 19/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 20 April 2022 12:04 PM  
**To:** 'may@libertylaw.com.sg' <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>; 'chris@libertylaw.com.sg' <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202662/C02/GY9855B/TANKW / FW: Your Ref: GY 9855B; Our Ref: CS/1054/22/KC (Pre Repair Survey for SJN 1216X)

Without Prejudice  
Save as to costs

Dear Billy,

Please conduct PRS for SJN 1216X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** May Ng Nian Rou <[may@libertylaw.com.sg](mailto:may@libertylaw.com.sg)>  
**Sent:** Tuesday, 19 April 2022 5:32 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Christine Sekhon <[chris@libertylaw.com.sg](mailto:chris@libertylaw.com.sg)>  
**Subject:** Your Ref: GY 9855B; Our Ref: CS/1054/22/KC (Pre Repair Survey for SJN 1216X)

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**Accident involving SJN 1216X and GY 9855B along Airport Road before Bartley Road East Flyover on 16.04.2022**

*Dear Sirs,*

*We refer to the above matter.*

*Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 19 April 2022 together with our client's Accident Statement/Traffic Police Report for your necessary action.*

*Kindly acknowledge receipt hereof.*

*Regards,*

*May*

*for and on behalf of Christine Sekhon*

*Liberty Law Practice LLP*

*133 New Bridge Road,*

*#17-03, Chinatown Point*

*Singapore 059413*

*DID: 9727 1122*

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