Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 April 2022 5:07 PM **To:** 'Teo, Grace'; assignments; SUR

Cc: 'Chan, Shu Hui Agnes'

Subject: RE: PRI/LKK \ CMTD2201302/AGC - ACCIDENT INVOLVING SNA7584P AND

SMH6335Z ON 18 APRIL 2022.

Dear Grace,

Thank you for the assignment.

Repairer arrange on 21.4.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Wednesday, 20 April, 2022 5:01 PM

To: claims@juseq.com.sg; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: PRI/LKK \ CMTD2201302/AGC - ACCIDENT INVOLVING SNA7584P AND SMH6335Z ON

18 APRIL 2022.

Without Prejudice

Our Reference: CMTD2201302/AGC Your Reference: JEQ/SNA7584P/KA

Dear Kevin,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK AUTO,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **SNA7584P** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: claims@juseq.com.sg <claims@juseq.com.sg>

Sent: Wednesday, April 20, 2022 4:45 PM **To:** Teo, Grace <<u>grace.teo@sompo.com.sg</u>>

Subject: RE: PRI \ CMTD2201302/AGC - ACCIDENT INVOLVING SNA7584P AND SMH6335Z ON

18 APRIL 2022. **Importance:** High

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Dear Sirs

Your Ref: CMTD2201302/AGC Our Ref: JEQ/220245/0422 (KA)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT'S VEHICLE: SNA7584P

We refer to your email of yesterday's date and wish to inform that we have our client's instructions to reject your list of surveyors.

Pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.6, we furnish herewith our client's list of surveyors for your consideration: -

Auto Performance Appraisal.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's motor vehicle SNA7584P is available for pre-repair inspection at the workshop as stated below: -

King's Auto Repair & Service Pte Ltd

176 Sin Ming Drive #02-10 Singapore 575721

Tel: 6457-8629 Fax: 6451-7651 Person-in-charge: Mr. Alex

We would also like to draw your attention that pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.11.

Thank you.

Regards

Kevin Foo On behalf of Mr. Caleb Tan **JusEquity Law Corporation**

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Tuesday, April 19, 2022 3:59 PM

To: alfred ng@juseq.com.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: claims@juseq.com.sg

Subject: PRI \ CMTD2201302/AGC - ACCIDENT INVOLVING SNA7584P AND SMH6335Z ON 18

APRIL 2022.

Our Reference: CMTD2201302/AGC Your Reference: JEQ/SNA7584P/KA

Date: 19/04/2022

ONLY

Without Prejudice

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S JUSEQUITY LAW CORPORATION

Dear Alfred,

ACCIDENT INVOLVING SMH6335Z & SNA7584P ON 18.04.22

We refer to your Notice of Accident dated 19/04/2022.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: alfred ng@juseq.com.sg <alfred ng@juseq.com.sg>

Sent: Tuesday, April 19, 2022 11:44 AM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; claims@juseq.com.sg

Subject: ACCIDENT INVOLVING SNA7584P AND SMH6335Z ON 18 APRIL 2022.

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs.

Your ref: SMH6335Z

Our ref: JEQ/SNA7584P/KA

We act for the owner of vehicle no. SNA7584P.

We hereby notify you of a road traffic accident on **18 April 2022** at about 17**10 hrs**, At 134 Braddell Road involving our client's vehicle and vehicle registration no. SMH6335Z driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a prerepair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

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