

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 14 June 2023 2:19 PM
To: Chan, Shu Hui Agnes; SUR
Subject: RE: LKK/MC \ CMTD2201333/AGC -Pre-Repair Inspection for SLJ1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road invlg Vehicle NO SLJ1675 B & SMC4788P
Attachments: SLJ1675B IA.pdf; SLJ1675B LTA.pdf; SLJ1675B estimate.pdf; SLJ1675B Photos 2.pdf; SLJ1675B Photos.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SLJ 1675B.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Wednesday, June 22, 2022 11:29 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2201333/AGC -Pre-Repair Inspection for SLJ1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road invlg Vehicle NO SLJ1675 B & SMC4788P

Dear Agnes,

Thank you for the email.

Please be informed that we have surveyed the vehicle and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, 22 June 2022 10:25 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2201333/AGC -Pre-Repair Inspection for SLJ1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road invlg Vehicle NO SLJ1675 B & SMC4788P

Dear LKK

Please advise the survey status.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards

Agnes Chan

Claim Divison

D: 6329 5327 | T: 6461 6555



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, April 20, 2022 4:39 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: LKK/MC \ CMTD2201333/AGC -Pre-Repair Inspection for SLJ1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road invlg Vehicle NO SLJ1675 B & SMC4788P

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Thank you for the assignment.

Repairer arrange on 21.4.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 20 April, 2022 4:02 PM

To: Zoom Autowerks <zoomautowerks@gmail.com>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK/MC \ CMTD2201333/AGC -Pre-Repair Inspection for SLJ1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road invlg Vehicle NO SLJ1675 B & SMC4788P

Without Prejudice

Our Reference: CMTD2201333/AGC

Your Reference: SLJ1675B

Dear Elin ,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SLJ1675B** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, April 20, 2022 3:58 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: Re: PRI\ CMTD2201333/AGC -Pre-Repair Inspection for SLJ1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road invlg Vehicle NO SLJ1675 B & SMC4788P

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear All,

Please arrange LKK Marcus Chua.

On Wed, Apr 20, 2022, 15:57 Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2201333/AGC

Your Reference: SLJ1675B

Date: 20/04/2022

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING SMC4788P & SLJ1675B ON 18.04.2022

We refer to your Notice of Accident dated 20/04/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/

agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	

		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, April 20, 2022 11:03 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: [Possible Phish Fraud]Pre-Repair Inspection for SLJ 1675 B // Accident on 18/04/2022 @ 21:22HR at along Ophir Road involving Vehicle Number SLJ 1675 B & SMC 4788 P

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Y&F Builders & Logistics Pte Ltd to notify you of a road traffic accident on 18/04
/2022

at about 21:22HR along Ophir Road involving our client's vehicle registration number SLJ 1675 B and vehicle registration number SMC 4788 P driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178
08.***

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

📞 9450 7920

✉️ zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -