

## Meng Yan (LKK Auto)

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Tuesday, 19 April, 2022 8:15 PM  
**To:** assignments  
**Subject:** Fw: PRS for SJJ1321X (TP) ; EQI Ref: DM22HO00569  
**Attachments:** SMU3894C IV GIA.pdf; SJJ1321X TP GIA.pdf; sjj1321x-estimate 090422.pdf

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Thursday, 14 April 2022 4:33 pm  
**To:** SUR <sur@lkkauto.com>  
**Subject:** PRS for SJJ1321X (TP) ; EQI Ref: DM22HO00569

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**  
Senior Executive | Claims

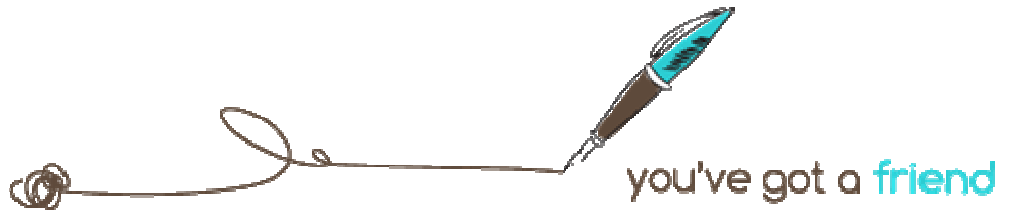


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hamzah <hamzah\_saad@tanchong.com>

**Sent:** Thursday, 14 April 2022 4:13 PM

**To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

**Cc:** Elmer Alfonso <elmer@tanchong.com>

**Subject:** Re: Accident involving SJJ1321X and your insured SMU3894C on 09-04-2022. ; EQI Ref: DM22HO00569

Dear Jie Si,

You may send LKK Auto Consultant Pte Ltd.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
Singapore 408623  
DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079  
Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)  
Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Sent:** Thursday, April 14, 2022 2:12 PM

**To:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Subject:** FW: Accident involving SJJ1321X and your insured SMU3894C on 09-04-2022. ; EQI Ref: DM22HO00569

**WITHOUT PREJUDICE**

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have

agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) <b>Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	8) <b>Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

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Regards,

**Neo Jie Si**

Senior Executive | Claims

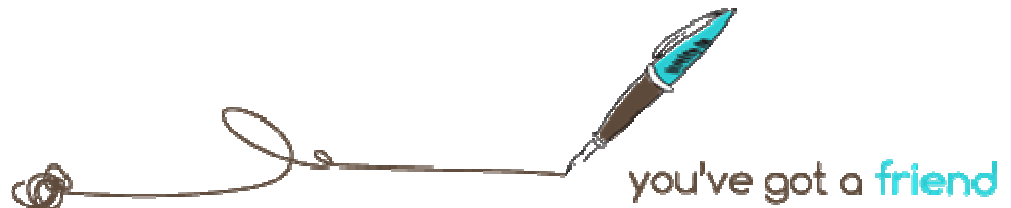


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**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Sent:** Thursday, April 14, 2022 10:24 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Subject:** Accident involving SJJ1321X and your insured SMU3894C on 09-04-2022.

Dear Motor Claim Team,

Prior to the above, our client wish to file TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert and you may arrange for survey.

Accident report and workshop estimate in the attachment.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

Website: [www.nissan.com.sg](http://www.nissan.com.sg)

