# Meng Yan (LKK Auto)

**From:** Motor Claims <motorclaims@kscgp.com>

**Sent:** Tuesday, 19 April, 2022 5:50 PM

**To:** Irene Tay; assignments@lkkauto.com; Admin A

Cc: Jaga; Accident

Subject: Re: CL - Re: SNM22D201730/C02/XB6298Z/TAYHP / FW: CL - Priority Urgent: 1st

Notice to Conduct Pre-Repair Survey: Your insured: XB 6298Z and our ref: SMH

458S/PMR/jn/ym/cl

**Attachments:** P GIA\_Redacted.pdf

Dear Irene,

Please see client's GIA report for your attention.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: motorclaims@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that emails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: 19 April 2022 17:44

**To:** Motor Claims <motorclaims@kscgp.com>; assignments@lkkauto.com <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Jaga <jaga@kscgp.com>; Accident <accident@kscgp.com>

Subject: RE: CL - Re: SNM22D201730/C02/XB6298Z/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-

Repair Survey: Your insured: XB 6298Z and our ref: SMH 458S/PMR/jn/ym/cl

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Primero Racing to conduct survey.

Aside to KSCGP;

Please let us have a copy of your client's GIA REPORT.

Regards,

#### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Motor Claims < motorclaims@kscgp.com>

**Sent:** Tuesday, 19 April 2022 5:24 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Jaga <jaga@kscgp.com>; Accident <accident@kscgp.com>

Subject: Re: CL - Re: SNM22D201730/C02/XB6298Z/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-

Repair Survey: Your insured: XB 6298Z and our ref: SMH 458S/PMR/jn/ym/cl

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

Please see attached 2<sup>nd</sup> PRS for your attention.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

**KSCGP Juris LLP** 

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: motorclaims@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-

mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Irene Tay < irene.tay@sg.cntaiping.com >

**Sent:** 19 April 2022 17:12

To: Motor Claims < motorclaims@kscgp.com >

Cc: Jaga <jaga@kscgp.com>; Accident <accident@kscgp.com>

Subject: RE: CL - Re: SNM22D201730/C02/XB6298Z/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-

Repair Survey: Your insured: XB 6298Z and our ref: SMH 458S/PMR/jn/ym/cl

Without Prejudice Save as to cost Dear Sirs / Madam.

We refer to your email.

# Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> when you reply to us.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sq.cntaiping.com">claimsdept@sq.cntaiping.com</a> or fax at <a href="mailto:6224-7175">6224-7175</a>. Any inconvenience caused is much regretted.

## Irene Tay

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

#### Irene Tay

Claims Department (Motor Division)

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Motor Claims < motorclaims@kscgp.com >

Sent: Tuesday, 19 April 2022 5:08 PM

**To:** Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Chong Boon Sen <<u>boonsen.chong@sg.cntaiping.com</u>>; Irene

Tay <irene.tay@sg.cntaiping.com>

Cc: Jaga <jaga@kscgp.com>; Accident <accident@kscgp.com>

Subject: CL - Re: SNM22D201730/C02/XB6298Z/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair

Survey: Your insured: XB 6298Z and our ref: SMH 458S/PMR/jn/ym/cl

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Our client, Primero Racing, informed that they have emailed the withdrawal letter to Irene. Please check with Irene.

Please let us have the list of surveyors, as soon as possible.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Calshie
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: motorclaims@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that emails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: 19 April 2022 13:55

To: Motor Claims < <a href="motorclaims@kscgp.com">"> Jaga < <a href="motorclaims@kscgp.com">"> Accident < <a href="motorclaims@kscgp.com"> accident@kscgp.com</a> > ; Jaga < <a href="motorclaims@kscgp.com"> Accident < <a href="motorclaims@kscgp.com"> accident@kscgp.com</a> > ; Jaga < <a href="motorclaims@kscgp.com"> accident@kscgp.com</a> > <a href="motorclaims@kscgp.com"> accident@kscgp

**Cc:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Subject: O/R: SNM22D201730/C02/XB6298Z/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair

Survey: Your insured: XB 6298Z and our ref: SMH 458S/PMR/jn/ym/cl

Without Prejudice Save as to costs

Dear Sir,

There is Prime Racing prs earlier.

In order for us to confirm prs at your end, pls request prime racing withdrawal email or your client withdrawal letter to process pri at your end instead.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Motor Claims <motorclaims@kscgp.com>

Sent: Tuesday, 19 April 2022 1:36 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Cc: Jaga <jaga@kscgp.com>; Accident <accident@kscgp.com>

Subject: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: XB 6298Z and our ref: SMH

458S/PMR/jn/ym/cl

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: motorclaims@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.