

Yan (LKK Auto)

From: Caroline Tan <caroline.tan@bisauto.com.sg>
Sent: Tuesday, 19 April 2022 10:07 PM
To: assignments@lkkauto.com
Cc: gary.poh@bisauto.com.sg
Subject: FW: Re: URGENT - REQ FOR DIRECT SETTLEMENT - SCR6500D &SMG6158Z ON 17 APRIL 2022 (CHAIN COLLISION - ALL SPORE VEHICLES)
Attachments: Invoice 3531.pdf

Without Prejudice

Dear Sirs

Please arrange survey at 2.30pm, owner waiting.

Please note that the owner highlighted that the suspension is damaged as a result of the above collision. Please ensure that surveyor inspects on the suspension damages to confirm as well as it was a new suspension that the owner had it fitted outside at Cas Garage Pte Ltd on 8 September 2021.

Many thanks

Caroline

BIS Automobiles Pte Ltd (BMW Dealer)

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517

Fax: +65 6561 1763

<https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

<https://www.facebook.com/BMW BIS>



From: [Claims Banca \(Allianz Insurance Singapore\)](#)

Sent: Tuesday, April 19, 2022 6:35 PM

To: [assignments](#)

Cc: caroline.tan@bisauto.com.sg

Subject: RE: Re: URGENT - REQ FOR DIRECT SETTLEMENT - SCR6500D &SMG6158Z ON 17 APRIL 2022 (CHAIN COLLISION - ALL SPORE VEHICLES)

Internal

Dear LKK,

We are appointing your good office for TP survey at 30 Teban Gardens Crescent Singapore 608927.

Please download the Accident Statement and estimate from this link below:

Password will be sent in a separate email later.

File: 2TH VEH-SMG6158Z[OI].pdf, 3RD VEH-SLD8470K[TP-A&G].pdf, 4TH LAST VEH-SKR505K[TP-TOKIO].pdf,...

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=ac6b8cf2-8134-4519-8286-fc53c75a8cf4-661724df75a467d9>

Size: ~ 6 MByte, Download available until: 4/26/2022

Security code: activated

IMPORTANT: Do not send this code via email, use a different communication channel (e.g. phone or SMS) instead.

Regards,



Flora Quek

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

Phone: +65 6395 3809 | www.allianz.sg



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From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>

Sent: Tuesday, April 19, 2022 5:15 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Re: URGENT - REQ FOR DIRECT SETTLEMENT - SCR6500D & SMG6158Z ON 17 APRIL 2022 (CHAIN COLLISION - ALL SPORE VEHICLES)

Dear Sirs

We are agreeable to use a common surveyor below as the SJE. Please inform them to arrange survey.

Bryan Ang Tani

Xing Guo Qiang

Thanks

Caroline

Quoting "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>:

Internal

AIS ref: 2022 22004569SL-SMG6158Z

"Without Prejudice"

Dear Caroline,

Enclosed the list of surveyor for your consideration:-

Mohamed Affandi

TT Rajan

Adrian Ling Wai Ping

Chow Boxiong

Patrick Ng

William Ng

Ng You Han

Xing Guo Qiang

Liew Kong Ho

Bryan Ang Tani

Please let us know whom you are agreeable to appoint from the above.

Regards,



Flora Quek

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

Phone: +65 6395 3809 | www.allianz.sg

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From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>

Sent: Tuesday, April 19, 2022 11:17 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] URGENT - REQ FOR DIRECT SETTLEMENT - SCR6500D & SMG6158Z ON 17 APRIL 2022 (CHAIN COLLISION - ALL SPORE VEHICLES)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Our client is the first vehicle and your insured's vehicle was directly behind and rear-ended my client's vehicle. Please let us have your list of surveyor for SJE selection.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks

Caroline

BIS Automobiles Pte Ltd (BMW Dealer)

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517 / 9889 9293

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

Facebook : <https://www.facebook.com/BMWBIS>