

Meng Yan (LKK Auto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 19 April, 2022 4:08 PM
To: assignments
Subject: New PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9776 || ALLIANZ
REF: 2022 22004570SL-SMG 9857U

Internal

Dear LKK,

We are appointing your good office for TP PRI. Please contact Oracle Law for the workshop location.

Please download the Accident Statement and estimate from this link below:
Password will be sent in a separate email later.

File: SMG9857U (OI).pdf, SMY5182P (TP-AIS).pdf, 20220418 - TPL - FNOL.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=5146df2c-6b4c-4b93-9792-3d45ac805bac-b5a15e652911388b>

Size: ~ 2 MByte, Download available until: 4/26/2022

Security code: activated

IMPORTANT: Do not send this code via email, use a different communication channel (e.g. phone or SMS) instead.

Regards,



Flora Quek
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
Phone: +65 6395 3809 | www.allianz.sg



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From: Claims Banca (Allianz Insurance Singapore)
Sent: Tuesday, April 19, 2022 4:04 PM
To: Oracle Law Corp <mail@oraclelaw.sg>
Subject: RE: URGENT : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9776 || ALLIANZ REF: 2022 22004570SL-SMG 9857U

Internal

Without Prejudice – Save as to Cost

Dear Sirs,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd to survey the vehicle.

They will be contacting your side shortly.

For any clarification or assistance, please do not hesitate to contact our Claims Department at

claims@allianz.com.sg

For general enquiry, please contact 1800 222 1818, alternatively, you may email to customerservice@allianz.com.sg.

Thank you.

Best regards,

Flora Quek

Claims Service

Allianz Contact Centre

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63953809 | www.allianz.sg



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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Tuesday, April 19, 2022 12:53 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: URGENT : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9776 || ALLIANZ REF: 2022 22004570SL-SMG 9857U

IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING SMY 5182P & SMG 9857U ALONG TAMPINES NORTH DRIVE 2 TOWARDS TAMPINES NORTH DRIVE 1 ON 16.04.2022 @ 7 P.M.

We enclose a copy of our letter of even date for your immediate attention and action.

Regards

Pauline Ong 王慧玲
Director



• Advocates & Solicitors •

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, April 19, 2022 10:55 AM
To: Oracle Law Corp <mail@oraclelaw.sg>
Subject: RE: URGENT : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9776 || ALLIANZ REF: 2022 22004570SL-SMG 9857U

Internal

AIS ref: 2022 22004570SL

“Without Prejudice”

Dear Alvin Ong,

Enclosed the list of surveyor for your consideration:-

Mohamed Affandi
TT Rajan
Adrian Ling Wai Ping
Chow Boxiong
Patrick Ng
William Ng
Ng You Han
Xing Guo Qiang
Liew Kong Ho
Bryan Ang Tani

Please let us know whom you are agreeable to appoint from the above.

Regards,



Flora Quek
Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
Phone: +65 6395 3809 | www.allianz.sg

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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Monday, April 18, 2022 3:11 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] URGENT : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/ACC/2022-9776 || ALLIANZ REF: INSURER OF SMG 9857U

IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING SMY 5182P & SMG 9857U ALONG TAMPINES NORTH DRIVE 2 TOWARDS TAMPINES NORTH DRIVE 1 ON 16.04.2022 @ 7 P.M.

We enclose a copy of our pre-repair notification of even date for your immediate attention and action.

Regards

Alvin Ong

 **Oracle Law Corporation**

• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860