

## Shiau Chan (LKKAUTO)

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**From:** LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>  
**Sent:** Tuesday, 26 April 2022 4:26 PM  
**To:** Shiau Chan (LKKAUTO); assignments; SUR  
**Subject:** RE: Second opinion - SH 7927 M; DOL : 17/04/2018

## Lonpac External - Confidential

Dear Shiau Chan,

Refer to the above.

Please take note our reference – 17/18/18/VC10/257311

Thanks and regards,

LILLIAN SIM

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Tuesday, 26 April, 2022 4:19 PM  
**To:** LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Second opinion - SH 7927 M; DOL : 17/04/2018

Dear Lillian,

Kindly provide us the claims reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 20 April 2022 3:06 PM  
**To:** 'LILLIAN SIM BEE LIAN' <[lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Second opinion - SH 7927 M; DOL : 17/04/2018

Dear Lillian,

Received with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LILLIAN SIM BEE LIAN <[lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)>

**Sent:** Wednesday, 20 April, 2022 2:49 PM

**To:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Second opinion - SH 7927 M; DOL : 17/04/2018

## Lonpac External - Confidential

Dear Yan,

Refer to the above.

Attached herewith the GIA report for your attention.

Thanks and regards,

LILLIAN SIM

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 20 April, 2022 2:24 PM

**To:** LILLIAN SIM BEE LIAN <[lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Second opinion - SH 7927 M; DOL : 17/04/2018

Dear Lillian,

Kindly assist to provide GIA. Thank you.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 18 April, 2022 2:56 PM

**To:** 'LILLIAN SIM BEE LIAN' <[lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Second opinion - SH 7927 M; DOL : 17/04/2018

Dear Lillian,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LILLIAN SIM BEE LIAN <[lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)>

**Sent:** Monday, 18 April 2022 2:41 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: Second opinion - SH 7927 M; DOL : 17/04/2018

## Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Part 2.

Thanks and regards,

LILLIAN SIM

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

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**From:** LILLIAN SIM BEE LIAN

**Sent:** Monday, 18 April, 2022 2:37 PM

To: 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: FW: Second opinion - SH 7927 M; DOL : 17/04/2018

## Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards,

LILLIAN SIM

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

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**From:** LILLIAN SIM BEE LIAN

**Sent:** Monday, 18 April, 2022 2:31 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Second opinion - SH 7927 M; DOL : 17/04/2018

## Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards,

LILLIAN SIM

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