

## Meng Yan (LKK Auto)

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Monday, 18 April, 2022 2:40 PM  
**To:** assignments  
**Subject:** FW: Second opinion - SH 7927 M; DOL : 17/04/2018  
**Attachments:** 257311 ADJ REPORT.pdf; 257311 rimv.pdf; 257311 PHOTOS.pdf; 257311 PHOTOS1.pdf; 257311 PHOTOS2.pdf

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>  
**Sent:** Monday, 18 April 2022 2:37 PM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** FW: Second opinion - SH 7927 M; DOL : 17/04/2018

## Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards,

LILLIAN SIM

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** LILLIAN SIM BEE LIAN  
**Sent:** Monday, 18 April, 2022 2:31 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Second opinion - SH 7927 M; DOL : 17/04/2018

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Thanks and regards,  
LILLIAN SIM

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T : 03-2723 7716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

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