Our Ref: CT0422/SHA2879T/CK(st)

Date: 25.04.2022

CHINA TAIPING INSURANCE CO (S)PTE L

3 ANSON ROAD #16-00 Singapore 079909

Attn : Motor Claims Department Without Prejudice

Dear Sir/Madam



ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 12.04.2022 INVOLVING SHA2879T & GBC9359S ALONG TOH TUCK AVE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2879T, which was involved in the captioned accident with your insured vehicle No GBC9359S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim:

	S\$	0.00	
3 uays x 33 60.00	•	240.00	
2 days v \$\$ 90 00	cċ	240.00	
	S\$	0.00	
	\$\$	2 00	
	S\$	0.00	
		0.00	
3 day3 x 34 123.13			
3 days x S\$ 125.19	SŚ	375.57	
	S\$	1,352.05	
	3 days x S\$ 125.19 3 days x S\$ 80.00	3 days x S\$ 125.19	3 days x S\$ 125.19

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator				
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter				
$[\c \c]$	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record				
()	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)				
[]	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance						
[]	Tow Chit / PIR / Hirer's IRAS / Others:						

[E&OE]

Total Claims

S\$

1,969.62

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Departmen

CDGE Claims Department

DID: 62148733 FAX: - Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHA2879T , GBC9359S ON 12-Apr-22 06:40

ALONG TOH TUCK AVE

I / We TAN SWEE KIM (Hirer) NRIC No.: SXXXX673D

and/or (Relief) NRIC No.: **SXXXX673D**

Taxi Number SHA2879T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental,medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Signature:

Date

Hirer NRIC

Name of Hirer TAN SWEE KIM

SXXXX673D

12-Apr-2022

Address **622 JURONG WEST STREET 61 #09...**

640622

Contact No. **86970388**

http://cdgek2srv1:82/Runtime/Runtime/Runtime/Runtime/View/CDG.VARS.V.Lettof... 12/04/2022

MOTOR CLAIMS DISCHARGE VOUCHER

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : \$\$1,800.00

Singapore Dollars One Thousand Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full &final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2879T Insured Vehicle No. : GBC9359S

Date of Loss : 12/04/2022 Place of Accident : Toh Tuck Ave

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

: LIAN DONG CONSTRUCTION & RENOVATION PTE LTD Insured Name

Driver Name : ZHENG LONGHUI

Claimant Name: Comfort Transportation Pte Ltd

SINGAPORE 508969

Signature

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

____ NRIC No : 1XXXXX821R

Date

1,800.00 (1) Global Sum S\$

> _____ 1,800.00

> ===============

20.6.2022

CLAIMS'DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD **59 LOYANG DRIVE**

Please forward your payment to COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

0040040

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012	VIZICITE NO	TBR/ NO/DAME
CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER	VEHCLE NO SHA2879T	INV. NO/DATE 91668654 22.04.2022
3 ANSON ROAD #16-00	MAKE HYUNDAI	JOB NO. 305512222
SINGAPORE SG 079909	MODEL	ODOMETER READING
CONTACT NO: 62222366	IONIQ(G3)	
	DATE OF REG 22.10.2019	DATE/TIME IN 12.04.2022 11:50
Description: 3P 12.04.2022	CHASSIS CODE KMHC851CVLU186567	

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART	REQUISITION					
0001	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55,00
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
		St	JB-TOTAL	1		433.60
JOB N	ATURE					
0001	PB	PANEL BEATING-SHA2879T-TP		350.00		350.00
0002	SP	SPRAYPAINT CHARGE 250.		250.00		250.00
0003	L	R/I REVERSE SENSORS		30.00		30.00
0004	20-05	Rear Fender Adv. Sticker		200.00		200.00

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91668654	1,352.05	
		<u> </u>	

Kindly note that no receipt shall be issued unless requested.



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHA2879T

INV. NO/DATE 91668654 22.04.2022

HYUNDAI

JOB NO. 305512222

MODEL IONIQ(G3) ODOMETER READING

DATE OF REG 22.10.2019

DATE/TIME IN 12.04.2022 11:50

CHASSIS CODE KMHC851CVLU186567

S/No Part No.

Qty Unit Price

%Disc

SUB-TOTAL

830.00

Net

Items total

Add GST @

7.000 %

1,263.60 88.45

Invoice amount

1,352.05

Issued by : CHEWBEELENG 22.04.2022 16:29:31 Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No 8010012 91668654 1,352.05

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040177

Date: 22 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/04/2022 @ 06:40 hrs

ALONG TOH TUCK AVE INVOLVING GBC9359S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2879T** (the "Taxi"). The Taxi was hired to **TAN SWEE KIM IC NO SXXXX673D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TIME)	1877	77581									
MILEAGE.READING TRAVELLED (KM)	3 W 28 45"	alloc.									
NAME OF DRIVER	\ \	1 Kreidant K									
ne) DATE	5 12.04.22	14.04.22	000	N.	7	90	t)	0.3	46	5.3	
MILEAGE HOURS OPERATED (TIME) TRAVELLED FROM TO (KM)	316 06:11 1733	11.90	8081 8090 HUE	221 80.90 125	281 0606 1813	278 11.30 STC	1.	211 06.11 18.03	14.11 80.08 17.46	06.08 1153	
EAGE READING	100	700	277	- 00	- (0	4-1	- 0 -	10	- 1	1

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBC9359S

Date of Accident

12/04/2022

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance China Taiping Insurance (Sing... Period of Insurance 24/02/2022 - 23/02/2023 Requested By Huang Xiao Yan (COMFORTDEL... Requested Date 12/04/2022 14:25

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 26 April 2022 10:40 AM **To:** liandongcon@yahoo.com.sg

Subject: Claim Notification - ACCIDENT INVOLVING GBC 9359S(CHINA TAIPING) AND SHA

2879T AT/ALONG TOH GUAN AVE TOWARDS PIE ON 12/04/2022

26 April 2022

Lian Dong Construction & Renovation Pte Ltd

[By Email Only]

Driver: Zheng LongHui

Dear Sir/Madam,

You Ref: GBC9359S

Our Ref: CC3/CTI22003629/Vpa3

ACCIDENT INVOLVING GBC 9359S(CHINA TAIPING) AND SHA 2879T AT/ALONG TOH GUAN AVE TOWARDS PIE ON

12/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA2879T against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your's driver favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 21 June 2022 12:03 PM

To: Jenny Lew

Cc: Claims Dept of CTI; Admin A

Subject: RE: [Seek Mandate] - SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct

Settlement - Accident Involving GBC9359S (OI: CTI - TBA) and SHA2879T (TP: LKK

REF - CC3/CTI22003629/Vpa3) on 12.04.2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$1,800.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 17 June 2022 9:29 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving

GBC9359S (OI: CTI-TBA) and SHA2879T (TP: LKK REF-CC3/CTI22003629/Vpa3) on 12.04.2022

[Strictly Confidential]

Hi Hsiao Tong,

Pls proceed mandate up to \$\$1,879.62.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

^{**} Note: Please cc to com when you reply to us.

Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, June 8, 2022 12:36 PM **To:** Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: [Seek Mandate] - SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving

GBC9359S (OI: CTI-TBA) and SHA2879T (TP: LKK REF-CC3/CTI22003629/Vpa3) on 12.04.2022

[Strictly Confidential]

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Your ref: SNM22D202676/C02/GBC9359S/LEWLC

LKK ref: CC3/CTI22003629/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC9359S(CHINA TAIPING) AND SHA2879T(TP) ON 12/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$1,879.62(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,784.31	\$ 1,352.05 (\$1,263.60 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,401.88	\$ 1,879.62

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew < jenny.lew@sg.cntaiping.com>

Sent: Monday, 25 April 2022 11:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; sdib@simedarby.com.sg;

SIM.LUAN.CHOO@SIMEDARBY.COM.SG

Subject: RE: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI: CTI

- TBA) and SHA2879T (TP: LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

[Strictly Confidential]

Hi Mei Kwan / Hsiao Tong,

Pls refer to attached.

Password is insured's carplate number.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Friday, 22 April 2022 10:44 am

To: 'Meikwan@lkkauto.com' < Meikwan@lkkauto.com'; 'admin-a@lkkauto.com' < admin-

a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; sdib@simedarby.com.sg;

SIM.LUAN.CHOO@SIMEDARBY.COM.SG

Subject: RE: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI: CTI - TBA) and SHA2879T (TP: LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

Importance: High

Hi Mei Kwan,

Insured yet to lodge the accident report.

Attached the letter for your follow-up.

Thank you.

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, April 21, 2022 1:55 PM

To: 'Meikwan@lkkauto.com' <<u>Meikwan@lkkauto.com</u>>; 'admin-a@lkkauto.com' <<u>admin-a@lkkauto.com</u>>; Hsiao Tong <<u>chewht@lkkauto.com</u>>; Jenny Lew <<u>jenny.lew@sg.cntaiping.com</u>>
Subject: O/R: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI: CTI - TBA) and SHA2879T (TP: LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202676/C02/GBC9359S/LEWLC.

Dear Jenny,

Pls revert LKK.

^{**} Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 20 April 2022 11:49 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC9359S (OI: CTI - TBA) and SHA2879T (TP: LKK

REF - CC3/CTI22003629/Vpa3) on 12.04.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2879T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.