

## Hsiao Tong (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 17 June 2022 9:29 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

[Strictly Confidential]

Hi Hsiao Tong,

Pls proceed mandate up to **S\$1,879.62**.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, June 8, 2022 12:36 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [Seek Mandate] - SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

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Your ref: **SNM22D202676/C02/GBC9359S/LEWLC**  
LKK ref : CC3/CTI22003629/Vpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBC9359S(CHINA TAIPING) AND SHA2879T(TP) ON 12/04/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,879.62(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,784.31	\$ 1,352.05 (\$1,263.60 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 3,401.88</b>	<b><u>\$ 1,879.62</u></b>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Monday, 25 April 2022 11:46 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [sdib@simedarby.com.sg](mailto:sdib@simedarby.com.sg);  
[SIM.LUAN.CHOO@SIMEDARBY.COM.SG](mailto:SIM.LUAN.CHOO@SIMEDARBY.COM.SG)

**Subject:** RE: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

**[Strictly Confidential]**

Hi Mei Kwan / Hsiao Tong,

Pls refer to attached.

Password is insured's carplate number.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Jenny Lew  
**Sent:** Friday, 22 April 2022 10:44 am  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [sdib@simedarby.com.sg](mailto:sdib@simedarby.com.sg); [SIM.LUAN.CHOO@SIMEDARBY.COM.SG](mailto:SIM.LUAN.CHOO@SIMEDARBY.COM.SG)  
**Subject:** RE: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022  
**Importance:** High

Hi Mei Kwan,

Insured yet to lodge the accident report.

Attached the letter for your follow-up.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, April 21, 2022 1:55 PM  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202676/C02/GBC9359S/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 20 April 2022 11:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2879T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***