

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 25 April, 2022 11:46 AM
To: Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; sdib@simedarby.com.sg;
SIM.LUAN.CHOO@SIMEDARBY.COM.SG
Subject: RE: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022
Attachments: GBC9359S.zip
Categories: HMK

[Strictly Confidential]

Hi Mei Kwan / Hsiao Tong,

Pls refer to attached.

Password is insured's carplate number.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Friday, 22 April 2022 10:44 am
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sdib@simedarby.com.sg;
SIM.LUAN.CHOO@SIMEDARBY.COM.SG
Subject: RE: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022
Importance: High

Hi Mei Kwan,

Insured yet to lodge the accident report.

Attached the letter for your follow-up.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, April 21, 2022 1:55 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202676/C02/GBC9359S/LEWLC / FW: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202676/C02/GBC9359S/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 20 April 2022 11:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC9359S (OI : CTI - TBA) and SHA2879T (TP : LKK REF - CC3/CTI22003629/Vpa3) on 12.04.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2879T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.