

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, April 24, 2022 2:31 PM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Asher Sng (LKKAuto); Admin A
Subject: RE: 3rd party claim SLA7372H/YP6714D DOA:17.04.22 - Oref: 21/22/22/VC05/025684
*** LKK REF: CC4/LPC22003601/Kea3
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]
Sent: Wednesday, April 20, 2022 4:06 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd party claim SLA7372H/YP6714D DOA:17.04.22 - Oref: 21/22/22/VC05/025684

Lonpac External - Confidential

Dear Meng Yan

Please see attachment for a copy of our Insured's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 19 April 2022 12:16 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party claim SLA7372H/YP6714D DOA:17.04.22

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 April, 2022 10:53 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: 3rd party claim SLA7372H/YP6714D DOA:17.04.22

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Tuesday, 19 April 2022 10:18 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: 3rd party claim SLA7372H/YP6714D DOA:17.04.22

Please assign to Mr Kenneth Kong.

Regards
Calvin
Tropical Success

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 19 April, 2022 10:08 AM
To: Tropical Success <tsac303@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: 3rd party claim SLA7372H/YP6714D DOA:17.04.22

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Calvin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Tuesday, 19 April 2022 9:27 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: 3rd party claim SLA7372H/YP6714D DOA:17.04.22

Dear Lonpac

Please send us your list of panel surveyors for 3rd party survey of vehicle SLA7372H. Your insured vehicle is YP6714D. Password for attached report:
SLA7372H9390Z

Regards
Calvin
Tropical Success Auto Care
Tel: 64817773

-----Original Message-----

From: petercck@singnet.com.sg <petercck@singnet.com.sg>
Sent: 18 April, 2022 10:21 PM
To: tsac303@singnet.com.sg
Subject: FW: Your accident report has been successfully submitted

-----Original Message-----

From: no-reply@shift-technology.com <no-reply@shift-technology.com>
Sent: Monday, 18 April 2022 12:01 pm
To: PETERCCK@SINGNET.COM.SG
Subject: Your accident report has been successfully submitted

Dear Sir/Madam,

An accident report has been submitted on your behalf with reference number:
SS1Q224I0001

The last 3 characters of vehicle number registered in this report is: 72H

Please find attached a copy of the accident report.
The password to open it is your vehicle plate number + the last 5 characters of NRIC/UEN of the recipient.
- For example, for vehicle plate number "SBA1234A" and NRIC "S0000001I", the password is "SBA1234A0001I".
- If same email address is used for both driver and owner, the password is the first-party vehicle plate number + last 5 characters of NRIC/UEN of the owner

Please contact your Authorised Reporting Center (ARC) for any update or modification of this accident report.

Sincerely yours
GIA Records Management Centre

***** This is an automated message. Please do not reply to this email.*****

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.