

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 19 April, 2022 2:23 PM
To: assignments; Admin-D (LKKAuto)
Cc: MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: FW: ***SPAM*** RE: PRI for SFR17L - Our Insured: SMB264R on 13.4.2022

Ref:TBA

Dear Yan,

Kindly survey on “Without Prejudice” basis.

TP: SFR17L
Insured: SMB264R
Workshop: Hiap Lek Automobile Trading

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: claims@juseq.com.sg <claims@juseq.com.sg>
Sent: Tuesday, 19 April 2022 11:02 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: hiaplek@hotmail.com; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: ***SPAM*** RE: PRI for SFR17L - Our Insured: SMB264R on 13.4.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sirs

Your Ref: **SMB264R**
Our Ref: JEQ/220237/0422 (HL)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT'S VEHICLE: SFR17L

We refer to your email of yesterday's date and wish to inform that we have our client's instructions to reject your list of surveyors from LKK.

Pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.6, we furnish herewith our client's list of surveyors for your consideration: -

1. PAR Automotive Consultancy;
2. OH Appraisal Services;
3. SK Auto Consultants; and
4. United Appraisal & Management Pte Ltd.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's motor vehicle SFR17L is available for pre-repair inspection at the workshop as stated below: -

Hiap Lek Automobile Trading

160 Sin Ming Drive #05-17

Sin Ming Autocity

Singapore 575722

[Tel: 6453-1743](tel:6453-1743) Fax: 6457-6181

Person-in-charge: Mr. Choon Yong / Mr. Han Wei

We would also like to draw your attention that pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to Appendix C, Pre-action Protocol for Non-Injury Motor Accident Cases, paragraph 2.11.

Thank you.

Regards

Kevin Foo

On behalf of Mr. Caleb Tan

JusEquity Law Corporation

From: MTPRI [<mailto:MTPRI@smrt.com.sg>]

Sent: Monday, April 18, 2022 4:29 PM

To: claims@juseq.com.sg

Cc: hiaplek@hotmail.com; MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: ***SPAM*** RE: PRI for SFR17L - Our Insured: SMB264R on 13.4.2022

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB264R as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping

3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Thursday, 14 April 2022 4:09 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; claims@juseq.com.sg; hiaplek@hotmail.com; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: PRI for SFR17L - Our Insured: SMB264R on 13.4.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen

For PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: claims@juseq.com.sg <claims@juseq.com.sg>
Sent: Thursday, April 14, 2022 3:36 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims
<cwsmotorclaims@msfirstcapital.com.sg>; 'CDG Claims Control' <claimscontrol@comfortdelgro.com>
Cc: 'Hiap Lek Automobile Trading' <hiaplek@hotmail.com>
Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SFR17L AND SMB264R ON 13/4/2022

Dear Sirs

Your Ref: **SMB264R**
Our Ref: JEQ/ SFR17L / 0422 (HL)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT'S VEHICLE: SFR17L

We act for the owner(s) of motor vehicle no. **SFR17L**.

We are instructed to claim for damages against you in connection with the above accident and copy of our client's driver's police report is attached herewith for your attention.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle no. SFR17L.

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle no. SFR17L.

We look forward to hearing from you by the stipulated time.

Regards

Foo Kevin
On behalf of Mr. Caleb Tan
JusEquity Law Corporation