



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SMH2536L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0305/2022/MH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

23-Nov-2022
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMH 2536 L – Audi Q7 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SMH 2536 L**, claimant, **Mr. Wayne Alexander Palmer**, please find the related document per attached.

1. A copy of the Original invoice no. 85017980 – S\$ 45,541.17.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte
Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Based on the above document, we would appreciate you could expedite the payment soonest possible.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMH 2536 L

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85017980 Date : 23/11/2022 Order : SMH2536L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMH2536L (V 40181)	Regn Date: 17/01/2019	Mileage: 40528	WIP No.: 20461
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I	Chassis: WAUZZZ4MXKD009618	Engine: CYR 077756	Dept: u
You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	SUBLET	M: B&P - TO INSTALL SOLAR FILM ON REAR WINDSCREEN & LH 1/4 GLASS.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR LID WIPER ASSY.	480.00	1.00	480.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN TO FACILITATE RENEWAL OF REAR LID.	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE FOR REAR WINDSCREEN.	150.00	1.00	150.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS TO FACILITATE RENEWAL OF LHS REAR FENDER.	300.00	1.00	300.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY.	1800.00	1.00	1,800.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.	1800.00	1.00	1,800.00
S	BODYWORK	M: TO SETUP AND PLACE THE VEHICLE IN ALUMINIUM BAY.	1800.00	1.00	1,800.00
S	BODYWORK	M:	6000.00	1.00	6,000.00

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85017980 Date : 23/11/2022 Order : SMH2536L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SMH2536L (V 40181)		Regn Date: 17/01/2019	Mileage: 40528	WIP No.: 20461	
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I		Chassis: WAUZZZ4MXKD009618	Engine: CYR 077756	Dept: U	
You have been assisted by :- UB-Lim Kee Siang (43)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. TO CUT OUT AND WELD LHS REAR FENDER AND REAR EBD PANELLING. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. M:	3900.00	1.00	3,900.00
S	BODYWORK	TO RESPRAY REAR BUMPER, REAR LID, LHS REAR FENDER, LHS SILL PANEL, ROOF CHANNEL AND REAR END LANELLING. M:	900.00	1.00	900.00
S	BODYWORK	TO CARRY OUT ALUMINIUM PRIMER WORKS. M:	280.00	1.00	280.00
S	BODYWORK	TO REPAIR AND ALIGN EXHAUST SILENCER. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK. M:	800.00	1.00	800.00
S	BODYWORK	TO SUPPLY ARYLIC SEALANT, CAVITY WAX, STONE CHIP, REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT. M:	600.00	1.00	600.00
S	BODYWORK	TO CUT OUT AND WELD LHS REAR FENDER CONNECTING PLATE. M:	300.00	1.00	300.00
S	BODYWORK	TO RESPRAY LHS REAR FENDER CONNECTING PLATE. M:	881.60	1.00	881.60
X	A4M0807067 4W3	COVER (LAST)-A/P GT	1.00	1914.00	1,531.20
X	A8D0853419F	PACKING	1.00	20.90	16.72
X	A4M0853742 2ZZ	AUDI SIGN	1.00	143.50	114.80
X	AD 00920002	PRIMER	1.00	21.70	17.36
X	A4M0898940	001189/(V) (GER)REPAI	1.00	152.50	122.00
X	A4M0898941	PARTS KIT	1.00	68.70	54.96
X	A4M0809837	001189/(V) (GER) SUBPA	1.00	7776.00	6,220.80

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Regn No: SMH2536L (V 40181) Regn Date: 17/01/2019 Mileage: 40528 WIP No.: 20461
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I Chassis: WAUZZZ4MXKD009618 Engine: CYR 077756 Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
X	AD 00920002	PRIMER	Less 020%	1.00	17.36
X	A4M0853817 4W3	COVER-A/P GT	Less 020%	1.00	165.20
X	A4M0853818 4W3	COVER-A/P GT	Less 020%	1.00	165.20
X	A4M0955425A	WIPERBLADE	Less 020%	1.00	25.28
X	A4M0853375A 9B9	001189/(V) (GER) SCUFF	Less 020%	1.00	145.60
X	A4M0810171H	WHEEL HOUS-A/P GT	Less 020%	1.00	277.60
X	AN 10323901	RIVET NOYE AP	Less 020%	50.00	92.00
X	AN 10324001	RIVET NOYE (LAST) AP	Less 020%	50.00	180.00
X	A4D0803217N	POP RIVET AP	Less 020%	50.00	24.00
X	A000012279C	STATIC MIX AP (LAST)	Less 020%	3.00	27.60
X	A4M0253681K	001188/(V) (SK) PIPETI	Less 020%	1.00	284.80
X	A4M0807434E KA8	001188/(V) (SK) SPOILE	Less 020%	1.00	1,125.60
X	A4M0807511 GRU	001188/(V) (SK) COVER	Less 020%	1.00	1,160.80
X	A4M0827025D	001188/(V) (SK) LID 28	Less 020%	1.00	5,184.00
X	A4M0845297H NVB	001188/(V) (SK) SIDE W	Less 020%	1.00	842.40
X	A4M0845501D NVB	001188/(V) (SK) REARWI	Less 020%	1.00	1,045.60
X	A4M0853741 2ZZ	001188/(V) (SK) INSCRI	Less 020%	1.00	82.80
X	A4M0854871A 5FQ	001188/(V) (SK) SPOILE	Less 020%	1.00	205.20
X	A4M0854872A 5FQ	001188/(V) (SK) SPOILE	Less 020%	1.00	205.20
X	A4M0945093M	001188/(V) (SK) TAIL L	Less 020%	1.00	1,823.20
X	A4M0945095	001188/(V) (SK) TAILLI	Less 020%	1.00	321.60
X	A4M0839119D	SEAL-A/P GT	Less 020%	1.00	225.20
X	A4M0807453A	(A) (SK) GUIDE-A/P GT-	Less 020%	1.00	56.48
X	AN 10621301	(LOC9) NUT-A/P GT	Less 020%	8.00	17.92
X	A4M0819181B	TRIM-A/P GT	Less 020%	1.00	63.92
X	A1K0899183	(A) (SK) PLUG-A/P GT-0	Less 020%	1.00	1.12
X	A1H4971908A	001196/(V) (GER) PLUG-	Less 020%	1.00	8.80
X	AN 90860901	001196/(V) (GER) PLUG-	Less 020%	1.00	1.76
X	A4M0809347C	001196/(V) (GER) PLATE	Less 020%	1.00	86.96
X	AD 180KU2A1	2KADHESIVE-A/P GT	Less 020%	1.00	49.12
X	AN 90636502	NUT-A/P GT	Less 020%	1.00	2.80
X	A6X0827951B	PLUG-A/P GT	Less 020%	1.00	2.48
X	A4M0807458	(A) (SK) GUIDE-A/P GT-	Less 020%	1.00	126.80
X	AWHT006547	(A) (SK) BOLT-A/P GT-0	Less 020%	8.00	13.44

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Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I		Chassis: WAUZZZ4MXKD009618	Engine: CYR 077756	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)				

		Details	Qty	Unit Price	Amount
X	A4G0827310	CLIP-A/P GT Less 020%	2.00	1.60	2.56

Parts 22,138.24
Labour 0.00
Sublet 21,423.60
Menus 0.00
Lubricant 0.00



Sub-Total	42,561.84
7% GST	2,979.33
Grand Total	45,541.17

Received by

For & on behalf of
Premium Automobiles Pte Ltd

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMH 2536 L

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Body Repair Our Dept

PA/OD /0305/2022/NH Our Ref
27-May-2022 Date
1 Total Pages

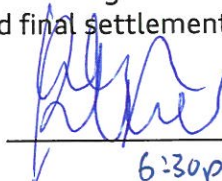
RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4MXKD009618
Vehicle Regn No. : **SMH 2536 L**
Vehicle Mileage : 36,080 KM
Vehicle Owner : Mr. Wayne Alexander Palmer
Certificate No : 1900003623-03
Own Damage Excess : S\$ 1,070.00 (Inclusive of 7% GST)
Accident Date : 16/4/2022
Place : U-Turn Of Holland Road
 (Opposite Tan Boon Chong Ave)
Repair Cost : S\$ 45,541.17
WIP No. : 20461
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of property claim only.

Insured Signature : 
Time : 6:30pm
Date : 27/5/2022

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	18/04/2022 17:36 (SGT)
Date of Accident	16/04/2022 12:55 (SGT)
Exact Location of Accident	Holland Rd, Singapore
Additional Location Information	U-TURN OF HOLLAND ROAD (OPPOSITE TAN BOON CHONG AVE)
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMH2536L

INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	WAYNE ALEXANDER PALMER
NRIC No	SXXXX298B
Email Address	WAYNEALEXANDERPALMER@GMAIL.COM
Mobile Phone No	(Phone) +65-81885510
Alternative Phone No	(Office) +65-97468460

VEHICLE PARTICULARS

Manufacturer	Audi
Model	Q7
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
Vehicle Category	Private car
Transmission	Auto
CC	2000

INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	1900003623-03
Cover Note Number	-

DRIVER

Name of Driver	WAYNE ALEXANDER PALMER
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