

Re: RE: RE: OD SJD9032J DOA 14/4/2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 22/4/2022 12:33 PM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJD9032J** (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**set repair limit \$21K to repairer Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

**Sent:** Friday, 22 April 2022 11:54 am

**To:** Claims Dept <claims@premiumauto.com.sg>

**Cc:** SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Subject:** RE: RE: RE: OD SJD9032J DOA 14/4/2022

Dear Tony,

Yes, coverage has been confirmed.

Thank you,

Best regards,

**Mariesa Abu Kassim (Mariesa)**

AIG

**Claims Adjuster II**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +65 6830 7871

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Claims Dept <claims@premiumauto.com.sg>

**Sent:** Friday, April 22, 2022 11:52 AM

**To:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

**Cc:** sur@lkkauto.com; 'Claims Dept' <claims@premiumauto.com.sg>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>

**Subject:** [EXTERNAL] RE: RE: OD SJD9032J DOA 14/4/2022

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Dear Mariesa,

The policy coverage is confirmed?

Aside to LKK,

Please send us the repair approval.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

**Sent:** Friday, 22 April 2022 11:43 AM

**To:** Claims Dept

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** RE: RE: OD SJD9032J DOA 14/4/2022

**Importance:** High

Dear Tony,

We have received a call from insured regarding replacement vehicle. Kindly assist to activate LOU as soon as possible.

Thank you,

Best regards,

**Mariesa Abu Kassim (Mariesa)**

AIG

**Claims Adjuster II**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

**Tel +65 6830 7871**

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, April 22, 2022 11:29 AM

**To:** Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** [EXTERNAL] RE: OD SJD9032J DOA 14/4/2022

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Dear Mariesa,

Attached document for your kind reference.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

**p.** +65 6366 2323, **d.** +65 67689828

**e.** <mailto:claims@premiumauto.com.sg> **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

**Sent:** Thursday, 21 April 2022 4:22 PM

**To:** Claims

**Subject:** RE: OD SJD9032J DOA 14/4/2022

Dear all,

Any update on the matter?

Thank you

Best regards,

**Mariesa Abu Kassim (Mariesa)**

AIG

**Claims Adjuster II**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

**Tel +65 6830 7871**

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Abu Kassim, Noor Mariesa

**Sent:** Wednesday, April 20, 2022 10:35 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD SJD9032J DOA 14/4/2022

Dear Sir/Madam,

As accident was a single vehicle accident, please provide an undertaking letter and interview form.

Best regards,

**Mariesa Abu Kassim (Mariesa)**

AIG

**Claims Adjuster II**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

**Tel +65 6830 7871**

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.sg](http://www.aig.sg)

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