

Meng Yan (LKK Auto)

From: Huiqin Tan <admin@mycar.sg>
Sent: Wednesday, 20 April, 2022 10:39 AM
To: Tan Chew Chik Jacqueline; assignments; SUR
Subject: RE: SPAM-LOW: RE: SNM22D202643/C02/SJR3018S/TANCHC / FW: OUR REF: SMV2661J YOUR REF: SJR3018S PRE REPAIR INSPECTION FOR SMV2661J

Dear All,

We have taken our client's instruction to withdraw this PD claims, hence please close this case file on your end.

Thank you

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Tan Chew Chik Jacqueline" <jacqueline.tan@sg.cntaiping.com>

Sent: 4/19/22 2:26 PM

To: "admin@mycar.sg" <admin@mycar.sg>, assignments <assignments@lkkauto.com>, SUR <sur@lkkauto.com>

Subject: RE: SPAM-LOW: RE: SNM22D202643/Co2/SJR3018S/TANCHC / FW: OUR REF: SMV2661J YOUR REF: SJR3018S PRE REPAIR INSPECTION FOR SMV2661J

WITHOUT PREJUDICE

Dear Huiqin,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Huiqin Tan <admin@mycar.sg>

Sent: Tuesday, 19 April 2022 2:19 pm

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM22D202643/C02/SJR3018S/TANCHC / FW: OUR REF: SMV2661J YOUR REF: SJR3018S PRE REPAIR INSPECTION FOR SMV2661J

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please appoint LKK for survey

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

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60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Tan Chew Chik Jacqueline" <jacqueline.tan@sg.cntaiping.com>
Sent: 4/19/22 2:06 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Subject: SPAM-LOW: RE: SNM22D202643/Co2/SJR3018S/TANCHC / FW: OUR REF: SMV2661J YOUR REF: SJR3018S PRE REPAIR INSPECTION FOR SMV2661J

Without Prejudice

Our reference: SNM22D202643/Co2/SJR3018S/TANCHC

Your reference: SMV2661J

Dear Sirs,

ACCIDENT INVOLVING SJR3018S & SMV2661J ON 17/04/2022

We refer to your email of 19/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 April 2022 1:33 pm

To: 'admin@mycar.sg' <admin@mycar.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202643/Co2/SJR3018S/TANCHC / FW: OUR REF: SMV2661J YOUR REF: SJR3018S PRE REPAIR INSPECTION FOR SMV2661J

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMV2661J.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Huiqin Tan <admin@mycar.sg>
Sent: Tuesday, 19 April 2022 1:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SMV2661J YOUR REF: SJR3018S PRE REPAIR INSPECTION FOR SMV2661J

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMV2661J

YOUR REF: SJR3018S

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMV2661J

ACCIDENT INVOLVING SMV2661J AND SJR3018S

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

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