

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 19 April, 2022 12:51 PM  
**To:** Kaitlyn Chio; assignments  
**Cc:** Mohamed Nashik; Ary Chua; Joseph Low; Ling Ting An; Ngai Kar Kit; Victor Seng  
**Subject:** RE: SNM22D202407/C02/SLP6380L/CHNGPW / FW: PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPING), DOA: 04/04/2022

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Dear LKK

Please refer to below email and liaise with third party workshop.

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**Thank you.**

**Adeline Chng**  
Claims Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Kaitlyn Chio <kaitlyn.chio@ow.sg>  
**Sent:** Thursday, April 14, 2022 5:35 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Mohamed Nashik <mohamed.nashik@ow.sg>; Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>  
**Subject:** RE: SNM22D202407/C02/SLP6380L/CHNGPW / FW: PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPING), DOA: 04/04/2022

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Dear Adeline,

We appointed Kenneth Kong (LKK).

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA WERKZ™ PTE. LTD.**

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** 14 April 2022 17:13

**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>

**Cc:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** RE: SNM22D202407/C02/SLP6380L/CHNGPW / FW: PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPIING), DOA: 04/04/2022

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**Our reference:** SNM22D202407 C02/ SLP6380L /Chngpw

**Your reference:** EY8688Y

Dear Sirs

**ACCIDENT INVOLVING SLP6380L & EY8688Y ON 04/04/2022**

We refer to your email of 14/04/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Thursday, 14 April 2022 4:11 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** RE: SNM22D202407/C02/SLP6380L/CHNGPW / FW: PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPING), DOA: 04/04/2022

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Dear Adeline,

The workshop will email in to withdraw the claim.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department  
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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** 14 April 2022 13:50

**To:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** RE: SNM22D202407/C02/SLP6380L/CHNGPW / FW: PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPING), DOA: 04/04/2022

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Dear Sirs

We refer to the above matter.

We have previously receive PRS from another workshop.

Please let us have letter of authorisation / email from claimant to show that claimant has changed workshop.

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 14 April 2022 12:44 PM  
**To:** 'mohamed.nashik@ow.sg' <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; 'kaitlyn.chio@ow.sg' <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; 'ary.chua@ow.sg' <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; 'joseph@ow.sg' <[joseph@ow.sg](mailto:joseph@ow.sg)>; 'tingan.ling@ow.sg' <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; 'karkit.ngai@ow.sg' <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; 'victor.seng@ow.sg' <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202407/C03/SLP6380L/CHNGPW / FW: PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPING), DOA: 04/04/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for **EY8688Y**.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>  
**Sent:** Thursday, 14 April 2022 12:22 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** PRI - EY8688Y CLAIMING AGAINST SLP6380L (CHINA TAIPING), DOA: 04/04/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

**Mohamed Nashik (Mr.)**  
Motor Claims Officer  
Office : (+65) 6481 1522

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