

RE: Our Ref : D22001143MFSH / RE: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Thu 21/4/2022 11:18 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>

Dear Denise,

Kindly inform TP to proceed with repair within the nett value of not exceeding \$30,000/-.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 21 April 2022 9:05 am

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>

Subject: Re: Our Ref : D22001143MFSH / RE: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Dear Chris,

Noted, we will inform repairer accordingly

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 21 April 2022 8:59 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>

Subject: Our Ref : D22001143MFSH / RE: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Dear Denise,

As due to high quantum, will need to seek approval.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  **Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 21 April 2022 7:39 am

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>

Subject: Re: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Dear Chris,

Repairer is asking if they can proceed with the repair.

within the nett value of not exceeding \$30,000/-.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 20 April 2022 11:49 am
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>
Subject: Re: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Dear Sir/Madam,

Enclosed documents for your review

Repairer will repair the vehicle within the nett value of not exceeding \$30,000/-.

Repairer would like to know if they can proceed the repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 19 April 2022 12:10 pm
To: assignments <assignments@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>;

MTPRI <MTPRI@smrt.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

REF: TAX/04/22/2042/MA

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SJZ3073P

Insured: SHD6130C

Workshop: Borneo Motor

****Special Request, kindly get your surveyor to call Mr Chris Lim (65073853) of MS First Capital Insurance in regard to this survey urgently.**

Mr Chris Lim wishes to know whether this Third Party's vehicle still have any value or is it economical to repair at the estimate sum. **

Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg

<https://www.smrt.com.sg/Compliment>



From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Sent: Tuesday, 19 April 2022 11:45 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Subject: FW: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Dear Huayen

FYNA.

Kindly Cc Chris when arrangement for survey is made.

Thank you.

Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES

MOBILITY

www.stridesmobility.sg

Strides

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Tuesday, 19 April 2022 11:22 am

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: FW: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Ashlene,

Kindly assist.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Tuesday, 19 April 2022 11:15 am

To: MTPRI@smrt.com.sg

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; claimstatusenquiry@borneomotors.com.sg; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SJZ3073P - Our Insured: SHD6130C on 14.4.2022

Dear Hua Yen

For PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Monday, 18 April 2022 5:33 pm

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (RS) - Accident involving SJZ3073P & SHD6130C DOA: 14.04.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHD6130C** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 or 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg |
www.suzukicar.com.sg