

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 19 April, 2022 12:06 PM
To: 'SUR'; assignments; Sarah; 'ALPHA CAR SERVICES'
Cc: Claims Dept of CTI; Tan Kian Wei Billy
Subject: RE: SNM22D202569/C02/SJR3674Y/TANKW / FW: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y

Importance: High

WITHOUT PREJUDICE

Dear Sir / Madam,

Please assist to survey the vehicle urgently.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sarah <sarah@islandlaw.com.sg>
Sent: Tuesday, 19 April 2022 12:09 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'ALPHA CAR SERVICES' <AlphaCarServices@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: RE: SNM22D202569/C02/SJR3674Y/TANKW / FW: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the above matter.

To date, our client's vehicle have yet to be inspected.

Please contact our client's workshop for survey urgently.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6221 3211, if you have received this message in error. Thank you.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Monday, 18 April 2022 11:30 am

To: ALPHA CAR SERVICES; Sarah

Cc: Claims Dept of CTI; Tan Kian Wei Billy

Subject: RE: SNM22D202569/C02/SJR3674Y/TANKW / FW: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Password is TP vehicle number plate.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: ALPHA CAR SERVICES <AlphaCarServices@hotmail.com>
Sent: Monday, 18 April 2022 11:24 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Sarah <sarah@islandlaw.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: RE: SNM22D202569/C02/SJR3674Y/TANKW / FW: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

We agreed to appoint LKK – Mr Adrian Ling as our SJE.

With love,

Ice

D&K Automotive Services Pte Ltd

Tel : 6509 8258

1 Kaki Bukit Ave 6 #01-59, Kaki Bukit Autobay (S)417883

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, April 18, 2022 11:22 AM
To: Sarah <sarah@islandlaw.com.sg>; 'alphacarservices@hotmail.com' <alphacarservices@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: RE: SNM22D202569/C02/SJR3674Y/TANKW / FW: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y

Without Prejudice

Our reference: SNM22D202569/C02/SJR3674Y/lewlc

Your reference: SMN2778Z

Dear Sirs / Madam,

ACCIDENT INVOLVING SJR3674Y & SMN2778Z on 13/04/2022

We refer to your email of 14/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 18 April 2022 11:02 am

To: Sarah <sarah@islandlaw.com.sg>; 'alphacarservices@hotmail.com' <alphacarservices@hotmail.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202569/C02/SJR3674Y/TANKW / FW: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for **SMN 2778Z**.

Note: officer in charge Billy Tan 63896175.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sarah <sarah@islandlaw.com.sg>
Sent: Thursday, 14 April 2022 5:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'ALPHA CAR SERVICES' <AlphaCarServices@hotmail.com>
Subject: RE: OUR REF: SMN 2778Z/ YOUR VEH: SJR 3674Y

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

ACCIDENT INVOLVING SMN 2778Z, SJR 3674Y & SKM 36Z ON 13/04/2022 AT 1845 HOURS ALONG PUNGGOL CENTRAL

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Leng Kok Kheong, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **SMN 2778Z**.

Please be informed that the said vehicle can be inspected at:

Name: Alpha Car Services Pte Ltd
Address: Blk C, Kaki Bukit Ave 6
#01-59 Kaki Bukit Autobay
Singapore 417883
Contact Person: Mr. Hoo / Ice
Contact Number: 6509 8258

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People' s Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6221 3211, if you have received this message in error. Thank you.