


**Borneo Motors**

**Borneo Motors (Singapore) Pte Ltd**  
 Inchcape Bodycare Centre  
 Level 4, Inchcape Centre  
 2 Pandan Crescent  
 Singapore 128462  
 Tel: +65 6631 1855/1500  
 Fax: +65 6872 7260  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg)

**Our Ref: BMS2022/06/PD0575 DS(RY)**

**Your Ref: CC4/LPC22003580/ga3**

**22 Jun 2022**

**BY HAND (INS COPY)**

**M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Officer In-Charge

Dept : Motor Claims

**RE : ACCIDENT INVOLVING SMV6753B AND GBF5447G ON 18 Apr 2022**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$12,978.97	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$700.00(\$100x7days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	<b>Total Claim - \$13,680.97</b>

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(X) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

\*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMV 6753-B and G2F5447-G on 18.4.2022  
Own vehicle's number Other vehicle's number Date of accident

along CTE BEFORE ANK AVE 5 EXIT / BETWEEN TPE  
Accident location

BY THE LETTER OF AUTHORITY, I/we, TEH POH HOON - SXXXX027-I  
Name of Policy Holder & (IC/Passport/Company Registration) number

of 409-A NORTHSHORE DRIVE #03-246 (S) 821409  
Address of Policy Holder

owner of Vehicle Registration No. SMV 6753-B hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto set \*my/our hand and sign this 10<sup>th</sup> of the month MAY Year 2022.

Signed & Delivered By:

Te Poh Hoon

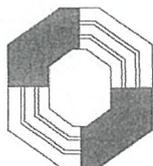
Witness By:

[Signature]



(To be sign by the policy holder only)

\*\*Please stamp the company chop for vehicle registered under a company's name



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025687

DATE : 08 FEB 2023

## DISCHARGE VOUCHER

I/We, TEH POH HOON confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBF5447G the sum of Singapore Dollar Thirteen Thousand Six Hundred Eighty and Cents Ninety Seven Only (**\$13,680.97**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMV6753B and GBF5447G on 18/04/2022 along/at CTE BEFORE AMK AVE 5 EXIT / BETWEEN TPE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ COOLNET ENGINEERING PTE LTD AND/OR AHMED MOHAMMAD SAZZAD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 23/2/2023  
Signature of vehicle owner/Date

Teh Poh Hoon 23/2/2023  
Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



# Borneo Motors

Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
SINGAPORE 408611, Tel no.: 6631 1188



# TOYOTA

## TAX INVOICE

Account Details		Account No.	Customer Details	
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		S1000007 / ICLP11	Ms Teh Poh Hoon 409A Northshore Drive #03-246 Singapore 821409	
		Document No. 39012692		
		Document Date 02/06/2022	Mobile: 96556606	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ACR50R	GFXSK E1	15/10/2020	SMV6753B	16270	21743	69DS/SMV6753B

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEGD56M607173969	2AZ1B14921	60	Raymond Seah L M	04/05/2022 12.22	10/05/2022 10.55

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY-AI SUNDRIES TP VEH:GBF5447G ACC DATE:18/04/2022 TP INS:LONPAC NO OF REPAIR DAYS:06 DATE-IN:01/05/2022 DATE SURVEY:04/05/2022 BY:LKK-ADRIAN AUTHORISED ON:20/04/2022 -TP/DS CLAIM				30.00
2	Z	BP-SLANT SUPPLY SEALANT (NETT) FOR REAR TAILGATE				60.00
3	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			180.00
4	S	BP-SUBLET TO SUPPLY AND INSTALL REAR WINDSCREEN 3M SOLAR FILM.	0741			400.00
5	B	BP-WS R/I REAR WINDSCREEN TO FACILITATE REPAIRS.	*			462.00
6	B	BP-LAB2 TO CHECK WIRING AND LIGHTING. TO WATER TEST FOR LEAK.	*			122.40
7	B	BP-LAB2 R/I REAR REVERSE SENSOR TO FACILITATE REPAIRS AND TEST FUNCTION.	*			180.00
8	B	BP-LAB2 TO TRANSFER REAR TAILGATE BOARD, TOP SPOILER,REAR CAMERA,MECHANISM AND OTHER ATTACHMENT TO NEW PANEL.	*			360.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	
			Less
			Amount Due

Company Copy



# Borneo Motors

Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
SINGAPORE 408611, Tel no.: 6631 1188



# TOYOTA

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Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLP11	Ms Teh Poh Hoon 409A Northshore Drive #03-246 Singapore 821409  Mobile: 96556606
	Document No. 39012692	
	Document Date 02/06/2022	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ACR50R	GFXSK E1	15/10/2020	SMV6753B	16270	21743	69DS/SMV6753B
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
JTEGD56M607173969	2AZ1B14921	60	Raymond Seah L M	04/05/2022 12.22	10/05/2022 10.55		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	B	BP-LAB2 R/I REAR CARPET, TRIMMING, REAR SEATS AND OTHER ATTACHMENT TO FACILITATE REPAIRS.	*			360.00
10	B	BP-LAB2 TO REPLACE REAR ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.	*			1440.00
11	B	BP-RES2 TO SPRAY PAINT ON REAR ACCIDENT AFFECTED AREAS.	*			1770.00
12	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION	0619			183.18
13	1	T81581-28300 LENS & BODY, RR	1.00	784.90		784.90
14	2	T81591-28300 LENS & BODY, RR	1.00	784.90		784.90
15	3	T76801-28460 GARNISH SUB-ASSY,	1.00	357.50		357.50
16	4	T52159-28959 COVER, RR BUMPER	1.00	632.00		632.00
17	5	S52161-0K040 PIECE, RR BUMPER	4.00	4.30		17.20
18	6	T52156-28050 SUPPORT, RR BUMPER	1.00	61.20		61.20
19	7	T52156-28060 SUPPORT, RR BUMPER	1.00	42.90		42.90
20	8	T68105-28680 GLASS SUB-ASSY, BACK	1.00	1368.60		1368.60
21	9	T21000-20 SIKA 182010 SIKA TACK GO! (BLA	2.00	108.00		216.00
22	0	T21000-22 SIKA 207. G+P ADHESIVE PRIMER	1.00	200.00		200.00
23	1	T67005-28D10 PANEL SUB-ASSY, BACK	1.00	1858.00		1858.00
24	2	T81920-13022 REFLECTOR ASSY,	1.00	63.40		63.40

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



# Borneo Motors

Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
17 UBI ROAD 4  
SINGAPORE 408611, Tel no.: 6631 1188



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		Document No. 39012692		
		Document Date 02/06/2022		

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ACR50R	GFXSK E1	15/10/2020	SMV6753B	16270	21743	69DS/SMV6753B

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEGD56M607173969	2AZ1B14921	60	Raymond Seah L M	04/05/2022 12.22	10/05/2022 10.55

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
25	3	T90541-10042 CUSHION	2.00	8.00		16.00
26	4	T75441-28730 PLATE, LUGGAGE COMPT	1.00	46.80		46.80
27	5	T75441-28720 PLATE, BACK DOOR	1.00	60.70		60.70
28	6	T90975-02064 EMBLEM, SYMBOL	1.00	72.20		72.20

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle  	Parts 6,582.30	12,129.88
		Labour 4,784.40	GST 7.00% 849.09
		Sublet 763.18	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 12,978.97

Company Copy

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBF5447G

Date of Accident

18/04/2022 

Reset

% RESULT & RECEIPT

**TP Insurer Enquiry**

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **21/09/2021 - 20/09/2022**

Requested By ..... **Ashlyn Chng (Borneo Motors P...**

Requested Date ..... **19/04/2022 08:56**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 8 February 2023 12:53 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 \*\*\* LKK REF: CC4/LPC22003580/Aga3

## Lonpac External - General

Dear Hsiao Tong,

The reference is 21/22/22/VC05/025687

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 8 February 2023 12:47 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 \*\*\* LKK REF: CC4/LPC22003580/Aga3

Dear Gerald,

Please advise Lonpac claim ref. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 30 January 2023 3:31 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022  
\*\*\* LKK REF: CC4/LPC22003580/Aga3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 30 January 2023 12:18 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 \*\*\*  
LKK REF: CC4/LPC22003580/Aga3

Your ref: **TBA**  
LKK ref : CC4/LPC22003580/Apa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBF5447G(LONPAC) AND SMV6753B(TP) ON 18/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"BORNEO MOTORS (S) PTE LTD"** at **\$13,680.97 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 24,262.23	\$ 12,978.97 (with 7% GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 24,964.23</b>	<b><u>\$ 13,680.97</u></b>

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 16 May 2022 11:32 am

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 \*\*\* LKK REF: CC4/LPC22003580/Aga3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, April 19, 2022 3:13 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 19 April, 2022 2:49 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

## Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

Please proceed to survey and revert on liability.

Attached copy of insured's report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 19 April 2022 9:55 am  
**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ashlyn,

Our insured has not lodged the accident report and we are unable to comment on liability. In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Tuesday, 19 April 2022 8:57 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBF5447G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 or 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

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