

Hsiao Tong (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 8 February 2023 12:53 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 *** LKK REF: CC4/LPC22003580/Aga3

Lonpac External - General

Dear Hsiao Tong,

The reference is 21/22/22/VC05/025687

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 8 February 2023 12:47 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 *** LKK REF: CC4/LPC22003580/Aga3

Dear Gerald,

Please advise Lonpac claim ref. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 January 2023 3:31 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022
*** LKK REF: CC4/LPC22003580/Aga3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 30 January 2023 12:18 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] -Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 ***
LKK REF: CC4/LPC22003580/Aga3

Your ref: **TBA**
LKK ref : CC4/LPC22003580/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF5447G(LONPAC) AND SMV6753B(TP) ON 18/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"BORNEO MOTORS (S) PTE LTD"** at **\$13,680.97 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 24,262.23	\$ 12,978.97 (with 7% GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,964.23	<u>\$ 13,680.97</u>

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 May 2022 11:32 am

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022 *** LKK REF: CC4/LPC22003580/Aga3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, April 19, 2022 3:13 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 April, 2022 2:49 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

Please proceed to survey and revert on liability.

Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN
Sent: Tuesday, 19 April 2022 9:55 am
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ashlyn,

Our insured has not lodged the accident report and we are unable to comment on liability. In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Tuesday, 19 April 2022 8:57 am
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: Direct Settlement (RS) - Accident involving SMV6753B & GBF5447G DOA: 18.04.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBF5447G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 or 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | *F:* 6872 7260 | *E:* Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg