Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 19 April, 2022 10:55 AM

To: assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM22D202636/C02/GBL2192D/LEEPG / FW: THIRD PARTY CLAIM SMK4345D

& GBL2192D ACCIDENT ON 17.4.2022

Attachments: SNM22D202636.7z

Hi Sir/Madam

Attached SAS for both vehicles

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Cecilia Lee Peng Geok

Sent: Tuesday, 19 April 2022 10:53 am

To: 'Angela Tan' <angela.tan@munichautocare.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>; Leong Chee Kwong

<cheekwong.leong@munichautocare.com.sg>

Subject: RE: SNM22D202636/C02/GBL2192D/LEEPG / FW: THIRD PARTY CLAIM SMK4345D & GBL2192D ACCIDENT

ON 17.4.2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Tuesday, 19 April 2022 10:50 am

To: Cecilia Lee Peng Geok <<u>cecilia.lee@sg.cntaiping.com</u>>; Leong Chee Kwong

<cheekwong.leong@munichautocare.com.sg>; Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202636/C02/GBL2192D/LEEPG / FW: THIRD PARTY CLAIM SMK4345D & GBL2192D ACCIDENT

ON 17.4.2022

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Dear Cecilia,

Our selection surveyor is Kenneth Kong (LKK)

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 19 April 2022 10:44 AM

To: Angela Tan <angela.tan@munichautocare.com.sg>; Leong Chee Kwong

<cheekwong.leong@munichautocare.com.sg>; Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202636/C02/GBL2192D/LEEPG / FW: THIRD PARTY CLAIM SMK4345D & GBL2192D ACCIDENT

ON 17.4.2022

Without Prejudice

Our reference: SNM22D202636/C02/GBL2192D/LEEPG

Your reference: SMK4345S

Dear Sirs,

We refer to your email of 18/04/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 April 2022 10:38 am

To: 'angela.tan@munichautocare.com.sg' <angela.tan@munichautocare.com.sg>;

'cheekwong.leong@munichautocare.com.sg' <cheekwong.leong@munichautocare.com.sg>;

'jiahaw.lim@munichautocare.com.sg' < jiahaw.lim@munichautocare.com.sg>; Cecilia Lee Peng Geok

<<u>cecilia.lee@sg.cntaiping.com</u>>

Subject: O/R: SNM22D202636/C02/GBL2192D/LEEPG / FW: THIRD PARTY CLAIM SMK4345D & GBL2192D ACCIDENT ON 17.4.2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMK4345D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Monday, 18 April 2022 4:37 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Leong Chee Kwong < cheekwong.leong@munichautocare.com.sg; Lim Jia Haw

<jiahaw.lim@munichautocare.com.sg>

Subject: THIRD PARTY CLAIM SMK4345D & GBL2192D ACCIDENT ON 17.4.2022

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To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMK4345D & GBL2192 ALONG ANG MO KIO STREET 31 (BLK 309B) ON 17.04.2022.

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMK4345D

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Kindly assign Officer in Charge to us.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

