

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 21 April 2022 9:53 AM  
**To:** 'Teo, Grace'; 'Choo, Thelma'; SUR  
**Subject:** RE: LKK \ CMTD2201175/THE - accident involving SBS3087G & GBG9730G had taken place at Ang Mo Kio Ave 3 before b/s 54241 on 06/04/2022 at about 1939hrs.  
**Attachments:** SBS3087G IA.pdf; SBS3087G LTA.pdf; SBS3087G estimate.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SBS 3087G.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 19 April 2022 11:57 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK \ CMTD2201175/THE - accident involving SBS3087G & GBG9730G had taken place at Ang Mo Kio Ave 3 before b/s 54241 on 06/04/2022 at about 1939hrs.

Dear Grace,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 19 April, 2022 11:34 AM  
**To:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Ng Teck Kiat <[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>; Andrew Goh Poh Leong <[andrewgoh@sbstransit.com.sg](mailto:andrewgoh@sbstransit.com.sg)>; Muhammad Khairul Bin Idris <[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg)>; Jeffrey Leong Kah Weng <[jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)>; Lee Huey Juan <[leehj@sbstransit.com.sg](mailto:leehj@sbstransit.com.sg)>  
**Subject:** LKK \ CMTD2201175/THE - accident involving SBS3087G & GBG9730G had taken place at Ang Mo Kio Ave 3 before b/s 54241 on 06/04/2022 at about 1939hrs.

Without Prejudice

Our Reference : CMTD2201175/THE  
Your Reference: SBS3087G

Hi Tian Hao/ Jeffrey,

We acknowledged receipt of your claim notification and have appointed **LKK Auto Consultant** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SBS3087G** on a without Prejudice and any admission of liability basis.

Please contact **Jeffrey Leong (65151173)** to make the arrangement.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>

**Sent:** Tuesday, April 19, 2022 10:55 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Ng Teck Kiat <[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>; Andrew Goh Poh Leong <[andrewgoh@sbstransit.com.sg](mailto:andrewgoh@sbstransit.com.sg)>; Muhammad Khairul Bin Idris <[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg)>; Jeffrey Leong Kah Weng <[jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)>; Lee Huey Jiu <[leehj@sbstransit.com.sg](mailto:leehj@sbstransit.com.sg)>

**Subject:** accident involving SBS Transit Bus No. SBS3087G and Vehicle No. GBG9730G had taken place at Ang Mo Kio Ave 3 before b/s 54241 on 06/04/2022 at about 1939hrs.

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sompo,

**PLS REPLY ALL IN EMAIL**

**\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

Please be informed that an accident involving SBS Transit Bus No. SBS3087G and Vehicle No. GBG9730G had taken place at Ang Mo Kio Ave 3 before b/s 54241 on 06/04/2022 at about 1939hrs.

2. TAC Report Ref number : W15872022

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection. If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

**\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION:  
PLS CALL**

**SBST Workshop:**

**4. Workshop Address:** Ulu Pandan WS, 1 Business Park Drive, Singapore 608506.

**5. Name of Contact person (s):** Khairul / Jeffrey Leong / Ng Teck Kiat (Eric )

**6. Office number:** Khairul / Jeffrey Leong (65151173) / Eric 65151202

**7. Email of contact person:** [jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg) / [mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg) / [ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)

Thanks and Regards,  
Tianhao  
Bus Safety (Investigation)

SBS Transit Ltd  
DID: 6383 7282  
Fax: 6283 1393

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]