

Meng Yan (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, 19 April, 2022 9:19 AM
To: yenleng.phua@ksteoptr.com; 'Wai Mui Yee'; SUR; assignments
Cc: Teo, Grace; Choo, Thelma
Subject: RE: REF : CMTD2201141/THE RE: Pre Repair Survey for SGS 11 K (Your Ref: SDV 2833 L Our Ref: TKSF/Y582-ACC-MISC.22/yl (mc)
Attachments: Y2K PRS.pdf

Without Prejudice

Dear Yen Leng,

Please ignore the email below.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, LKK Auto to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK Auto,

Please make the arrangement to survey for SGS11K by either Mr Kenneth/Marcus/Adrian on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Thelma Choo.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ye, Yong Kang Melvin

Sent: Tuesday, April 19, 2022 8:46 AM

To: yenleng.phua@ksteoptr.com; 'Wai Mui Yee' <muiyee.wai@ksteoptr.com>; 'sharon.kho@priorityservices.sg' <sharon.kho@priorityservices.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: REF : CMTD2201141/THE RE: Pre Repair Survey for SGS 11 K (Your Ref: SDV 2833 L Our Ref: TKSF/Y582-ACC-MISC.22/yl (mc)
Without Prejudice

Dear Yen Leng,

We refer to your reply dated 19/04/2022.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, Priority Services to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to Priority Services,

Please make the arrangement to survey for SGS11K by Mr Jimmy Lee on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Thelma Choo.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>

Sent: Tuesday, April 19, 2022 7:46 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'Wai Mui Yee' <muiyee.wai@ksteoptr.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: REF : CMTD2201141/THE RE: Pre Repair Survey for SGS 11 K (Your Ref: SDV 2833 L Our Ref: TKSF/Y582-ACC-MISC.22/yl (mc)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We do not agree with your list of surveyors. We have instructions to propose Nick from M/s Absolute Appraisal Services as the SJE.

Please let us know if you are agreeable to the same within two days of this email.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

PLEASE NOTE : This message is intended only for the use of the individual or entity to whom it is addressed and may contain information that is privileged and/or confidential. If you are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify the sender immediately by return email and delete the original message. Thank you.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 18 April 2022 4:20 pm

To: Wai Mui Yee <muiyee.wai@ksteoptr.com>

Cc: Yen Leng Phua <yenleng.phua@ksteoptr.com>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: REF : CMTD2201141/THE RE: Pre Repair Survey for SGS 11 K (Your Ref: SDV 2833 L Our Ref: TKSF/Y582-ACC-MISC.22/yl (mc)

Our Reference: CMTD2201274/THE

Your Reference: TKSF/Y582-ACC-MISC.22/yl (mc)

Without Prejudice

Date: 18.04.2022

Attention:

TEO KENG SIANG LLC

Dear Macy,

ACCIDENT INVOLVING SDV2833L & SGS11K ON 02.04.2022

We refer to your Notice of Accident dated 18/04/2022.

Please be informed that Ms Thelma Choo is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor		Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Wai Mui Yee <muiyee.wai@ksteoptr.com>

Sent: Monday, April 18, 2022 1:41 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Yen Leng Phua <yenleng.phua@ksteoptr.com>

Subject: Pre Repair Survey for SGS 11 K (Your Ref: SDV 2833 L Our Ref: TKSF/Y582-ACC-MISC.22/yl (mc)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,
Macy Wai
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676