

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref. : SMX9840C

Our Ref. : LB0422-3032

Date: : 12.05.2022

Accident involving SLQ2292D and SMX9840C on 16.04.2022 at 1945 HRS along Holland Road / Holland Avenue

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 7,811.00
2. Loss of Use (6 Days @ S\$180 PerDay)	S\$ 1,080.00
3. Towing	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Search fee	S\$
Claim Amount	S\$ <u><u>8,898.45</u></u>

Enclosed are the following documents for your perusal.

☒ Original Final repair Bill	☒ Letter of Authority
☐ Original Survey Report & Invoice	☐ Rental Agreement /Receipt
☐ Original Photographs of [SLQ2292D]	☒ E-File Search Fee/LTA Receipt
☒ GIAS Reports of [SLQ2292D]	☒ Vehicle Registration Card
☒ Certificate of Insurance	☐ Driver's Driving License / Identity Card
☐ Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd


admin@leebrothers.com.sg

Authorisation Third Party Claim Demand

Date: 19/04/2022

To: China Taiping Insurance (s) Pte Ltd

RE: ACCIDENT INVOLVING VEHICLE No.: SLQ 2292D & SMX 9840C

AT / ALONG Holland Road / Holland Avenue

ON 16.04.2022

I/We, Nationals Car Rentals (Pte) Ltd of (NRIC No. / ROC No.)

196100157E of 390A Havelock Road, #01-07, Waterfront Plaza
(S) 169664

owner of vehicle no. SLQ 2292D in consideration of M/S
Lee Brothers Automotive Pte Ltd to demand claim settle receive whatever
amount settled / payable by the insurance company and / or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and / or less of use,
etc. and to their appointing solicitor to act for me / us in respect of the said accident / claim and all
claimed and / or settled shall belong to them absolutely.

Signature of Owner:  

Date: 19/04/2022

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00161252100 Claim No : SNM22D202618/C02/SMX9840C/TANCHC

Claimant : NATIONAL CAR RENTALS (PRIVATE) LIMITED

Amount : S\$8,418.45
DOLLARS EIGHT THOUSAND FOUR HUNDRED EIGHTEEN AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLQ 2292D
Insured Vehicle No. : SMX 9840C.

Date of Loss : 16/04/2022
Place of Accident : HOLLAND ROAD & HOLLAND AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WONG XIAO YEN THIRA
Driver Name : WONG XIAO YEN THIRA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	7,811.00
(3) Loss of Use/Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
=====		
TOTAL	S\$	8,418.45
=====		

Claimant Name : NATIONAL CAR RENTALS (PRIVATE) LIMITED

NRIC No : 1XXXXX157E

Signature : 

Date : 31/8/2022

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

10112

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No. : LB0422 - 3032

Acc. Date : 16.04.2022

Veh. No./Model : SLQ2292D / NISSAN X-TRAIL

Date : 12.05.2022

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	\$7,300
	Sub-total	\$ 7,300.00
	Add GST 7%	511.00
	Total Amount	\$ 7,811.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Apr 2022 / 13:46:39

Receipt Date/Time : 18 Apr 2022 / 13:46:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220418-001861

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SMX9840C

As at 16 Apr 2022/19:45:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SMX9840C Enquiry Fee 20220418134536184400	7.00	0.49	7.49
---	---	------	------	------

Sub-Total	7.00	0.49	7.49
------------------	------	------	------

Total Before Rounding	7.00	0.49	7.49
------------------------------	------	------	------

Rounding Difference			0.04
----------------------------	--	--	------

Total Amount Payable			7.45
-----------------------------	--	--	------

Paid By

20220418134553143	Direct Debit: eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total	7.45
-------	------

Cash Change	0.00
-------------	------

Tendered Amount	7.45
-----------------	------

Excess Refundable Amount	0.00
--------------------------	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Sunday, 22 May 2022 20:39
To: thira.wong@gmail.com
Subject: ACCIDENT INVOLVING SMX 9840C AND SLQ 2292D ON 16/04/2022

Our Ref: CC6/CTI22003552/Uea3

22 May 2022

WONG XIAO YEN THIRA

Dear Sir/Madam,

ACCIDENT INVOLVING SMX 9840C AND SLQ 2292D ON 16/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 23 August 2022 00:01
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D202618/C02/SMX9840C/TANCHC / FW: Direct Settlement - Accident Involving SMX9840C (OI : CTI - TBA) AND SLQ2292D (TP : LKK REF - CC6/CTI22003552/Uea3) on 16/04/2022

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please proceed as proposed and settle in breakdown basic.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 5 July 2022 2:38 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D202618/C02/SMX9840C/TANCHC / FW: Direct Settlement - Accident Involving SMX9840C (OI : CTI - TBA) AND SLQ2292D (TP : LKK REF - CC6/CTI22003552/Uea3) on 16/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D202618/C02/SMX9840C/TANCHC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **LEE BROTHERS AUTOMOTIVE PTE LTD**" at **\$8,418.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,039.01	\$ 7,811.00
2. Loss of Use (6days x \$180)	\$ 1,080.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,126.46	\$ 8,418.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 25 April 2022 15:25

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202618/C02/SMX9840C/TANCHC / FW: Direct Settlement - Accident Involving SMX9840C (OI : CTI - TBA) AND SLQ2292D (TP : LKK REF - CC6/CTI22003552/Uea3) on 16/04/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202618/C02/SMX9840C/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 25 April 2022 10:51 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX9840C (OI : CTI - TBA) AND SLQ2292D (TP : LKK REF - CC6/CTI22003552/Uea3) on 16/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 2292D at M/s Lee Brothers Automotive Pte Ltd on 19/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.