

Jarius Tan

From: Dominic Ho Wei Min (ECICS, Claims)
Sent: Monday, 18 April 2022 12:32 pm
To: Jarius Tan
Cc: Liu Chun Cheong (ECICS, Operations / Claims)
Subject: RE: Flagging Out For TPPD Claim Related To Accident Involving YL2902A (Third - Party) And SGG3241G (Our Insured) on 27/05/2016 | Our Ref: DMPC1600117H/001/NA

Follow Up Flag: Follow up
Flag Status: Completed

Hi Jarius,

Since claims is in and case officially not time barred, we will unfortunately need to handle this matter. I am sure plaintiff solicitor will issue Wos soon to extend timeframe. We will let sleeping dogs lie low and see will the Wos come before time barred in but in the meantime, please get our surveyor to do a paper reinspection of the case and important question for them to comment is this damage possible? **'Jammed / distorted rear high tonnage hydraulic cylinder lift / platform which cost about \$15,000'**

Do not use Auto probe as thy are out of our panel and may not be helpful? Get LKK to comment on it. Tell LKK admin that I want Bryan to look into this as this case involves Twincar and I foresee a contest coming.

Thank you

Best regards

Dominic Ho

Head of Claims



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From: Jarius Tan <jarius_tan@ecics.com.sg>
Sent: Thursday, 14 April 2022 4:00 pm
To: Dominic Ho Wei Min (ECICS, Claims) <Dominic_Ho@ecics.com.sg>
Cc: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Subject: Flagging Out For TPPD Claim Related To Accident Involving YL2902A (Third - Party) And SGG3241G (Our Insured) on 27/05/2016 | Our Ref: DMPC1600117H/001/NA

Dear Dominic,

I wish to flag out a pending third-party property damage motor claim which the LOD amounts to **\$28,702.35**.

Please refer to the following for the information pertaining to this claim:

OIV: SGG3241G

TPV: YL2902A

Our Claim Ref: DMPC1600117H/001/NA

Accident Date: 27 May 2016

Surveyor For The TPV: AutoProbe Consultants (Currently non - panel)

Current Payments in O3 In Totality for Claim Ref: DMPC1600117H

- The previous claim assessor had settled \$150 for the surveyor fee related to the TPPD claim (Paid in 23/11/2016)
- The previous claim assessor also settled the TBI claim at \$3800 (Paid in 21/06/2017)
- The previous claim assessor had settled the OD claim at \$280 (Paid in 23/11/2016) for the surveyor fee and \$5,189.50 (Paid in 10/07/2018) for the COR

Chronology Of This TPPD Claim

- OIV (SGG3241G) rear ended TPV (YL2902A) along MCE Tunnel on 27 May 2016
- Our surveyor (AutoProbe Consultants) for this case was first assigned on 01 June 2016 for PRI and final report was provided by them on 08 August 2016
- AutoProbe Consultants final report finalized on 08 August 2016 didn't reflect any range for the cost of repairs
- Third party's own surveyor (PAR Automotive Consultants) final amount on the cost of repairs was \$24,396 as per their report finalized on 27 December 2016
- According to the pictures of the TPV from its GIA report and AutoProbe Consultants final report, no serious damages can be seen from the third party's vehicle's rear
- More than half of the amount from the TPV's cost of repair (\$24,396) came from the jammed / distorted rear high tonnage hydraulic cylinder lift / platform which cost about \$15,000
- TP's LOD was first presented to us back on 02 March 2017
- As per the letter from Ong & Shan LLC dated 07 December 2017, the first lawyer who handled this case was " M/S C.YOGARAJAH LLC " and thereafter handled over to " Ong & Shan LLC " .
- There were several correspondences between us (Different claim assessors on our end) and the TP Lawyer and the last email from TP lawyer to us was 04 October 2018 (Correspondences had been archived which I have no access to it)
- This case was eventually closed on 18 June 2019 due to no TPPD claim since May 2016 as per O3 information

Having mentioned the above, will be pending for your advice on this matter.

Thank you.

Best regards

Jarius Tan

Claims Specialist



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