Meng Yan (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 18 April, 2022 10:42 AM

To: assignments

Subject: FW: Second opinion - SJQ 46 K; DOL: 08/08/2018

Attachments: 265010 ADJ PHOTOS7.pdf; 265010 ADJ PHOTOS8.pdf; 265010 ADJ PHOTOS6.pdf

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILLIAN SIM BEE LIAN < lilliansim@lonpac.com>

Sent: Monday, 18 April 2022 10:35 AM

To: SUR <sur@lkkauto.com>

Subject: FW: Second opinion - SJQ 46 K; DOL: 08/08/2018

Lonpac External - Confidential

Refer to the above.

Part 2.

Thanks and regards, LILLIAN SIM

CLAIMS DEPARTMENT I LONPAC INSURANCE BHD

T: 03-2723 7716 F: 03-20342654 EMAIL: lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: LILLIAN SIM BEE LIAN

Sent: Monday, 18 April, 2022 10:06 AM

To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>

Subject: FW: Second opinion - SJQ 46 K; DOL: 08/08/2018

Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Part 2.

Thanks and regards, LILLIAN SIM

CLAIMS DEPARTMENT I LONPAC INSURANCE BHD

T:03-2723 7716 F:03-20342654 EMAIL: lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: LILLIAN SIM BEE LIAN

Sent: Monday, 18 April, 2022 10:02 AM

To: 'Shiau Chan (LKKAuto)' < subject: Second opinion - SJQ 46 K; DOL: 08/08/2018">08/08/2018

Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards, LILLIAN SIM

CLAIMS DEPARTMENT I LONPAC INSURANCE BHD

T: 03-2723 7716 F: 03-20342654 EMAIL: lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.