

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.06.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBB 5697Y / GBJ 2759E ON 16.04.2022

We are the authorized repair workshop for the owner of motor vehicle no: **GBB 5697Y** , which was involved in the captioned accident with your insured vehicle no: **GBJ 2759E** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 2,140.00
2) Loss of Use (4 Days X S\$ 100.00)	\$ 400.00
3) GIA Search Fee	\$ 2.00
4) Towing Charge	\$ 60.00
	<u>\$ 2,602.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) Towing Charge | f) GIA Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 22.04.2022

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBB 5697Y / GBJ 2759E

ALONG 94 Jalan Senang

ON 16.04.2022

I/We, Dynamic Car Rental

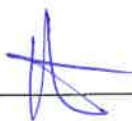
of (NRIC No./ROC No.) 52928467K

of 1 Kaki Bukit Ave 6 # 01-48 Autobay S (417883)

owner of vehicle no. GBB 5697Y in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBB 5697Y at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Dynamic Car Rental

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00019662201 Claim No : SNM22D202626/C02/GBJ2759E/TANCHC

Claimant : DYNAMIC CAR RENTAL

Amount : **S\$2,522.00**
SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED TWENTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBB5697Y
Insured Vehicle No. : GBJ2759E

Date of Loss : 16/04/2022
Place of Accident : 94 JALAN SENANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHAMOUTI TRADING
Driver Name : TEO TZE MIN, MELVIN (ZHANG ZIMIN, MELVIN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,140.00
(3) Loss of Use/ Rental/Earning	S\$	320.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 2,522.00

Claimant Name : Dynamic Car Rental



NRIC No : 52928467K

Signature :

Date : 21.07.2022

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22926

Date : 13.06.2022

Vehicle No : GBB 5697Y

Make/Model : NISSAN URVAN

Chassis/Eng# :

Accident Date : 16.04.2022

Claim No :

Reference : 0422 -22926

Policy No :

	Amount
To proceed on lump sum repair	S\$ 2000.00

E. & O. E.

Total : S\$ 2000.00

GST @ 7% : S\$ 140.00

Amount Due : **S\$ 2140.00**


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBJ2759E

Date of Accident

16/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **11/03/2022 - 10/03/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **16/04/2022 10:22**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

张建福(机件)拖车服务
TEO KIAN HOCK (CHEE CHEN) TOWING SERVICES

Mailing Address: 40 Cactus Road, Singapore 809597

HP: 9679 0882 Fax: 6854 0407

廿四小时服务 24 HOURS SERVICE

Reg. No. 413736/00L

Allan paid

18-04-2022

CASH SALE / WORK ORDER

No. 15002

Date: 18/4/22

寶號

Messrs: C004

車號

Vehicle No: 9BB5697

車型

Model No: Van 01-48

由

From: Mr Segery

到

To: Kapl Bupf

時間 (日/夜)

Time (day/night):

其他

Others: 60/

CASH \$:

CHEQUE:

經手人

Authorised by:

收貨人

Received by:

注意: 本公司對所托之車輛, 在進行中如有任何損失或損壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 April 2022 10:07 AM
To: shamoutitrading@singnet.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBJ 2759E(CHINA TAIPING) AND GBB 5697Y AT/ALONG JALAN SENANG ON 16/04/2022

26 April 2022

SHAMOUTI TRADING

[By Email Only]

Driver: TEO TZE MIN,MELVIN(ZHANG ZIMIN,MELVIN

Dear Sir/Madam,

You Ref: GBJ2759E

Our Ref: CC6/CTI22003511/Upa3

ACCIDENT INVOLVING GBJ 2759E(CHINA TAIPING) AND GBB 5697Y AT/ALONG JALAN SENANG ON 16/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBB5697Y against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your's driver favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 22 July 2022 8:29 AM
To: 'Jacqueline Tan'
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) Mandate

Dear Sirs/Mdm,

For an update, we have settled the matter at \$2,522.00(all-in) with third party. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,140.00
2. Loss of Use (4days x \$80.00)	\$ 320.00
3. LTA/GIA Search Fee	\$ 2.00
4. Towing Fee	\$ 60.00
Total	\$ 2,522.00

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 6:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) Mandate

Hi Hsiao Tong,

Please proceed as proposed.

Kindly settle in breakdown basic.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 15 July 2022 5:44 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3)
PASSWORD

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Dear Sirs/Mdm,

We refer to our mandate request dated 22/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 June 2022 9:26 AM

To: jacqueline.tan@sg.cntaiping.com

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3)
PASSWORD

Your ref: **SNM22D202626/C02/GBJ2759E/TANCHC**

LKK ref : CC6/CTI22003511/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ2759E (CHINA TAIPING) AND GBB5697Y(TP) ON 16/04/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party parked vehicle.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$2,602.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,523.81	\$ 2,140.00 (\$2,000.00 + 7%GST)
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 7,985.81	<u>\$ 2,602.00</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 May 2022 9:56 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) PASSWORD

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 25 April 2022 3:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) PASSWORD

Hi Mei Kwan,

Password: GBJ2759E2626

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jacqueline Tan
Sent: Monday, 25 April 2022 3:04 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Subject: RE: SNM22D202626/C02/GBJ2759E/TANCHC / FW: Direct Settlement - Accident Involving GBJ2759E (OI : CTI - TBA) AND GBB5697Y (TP : LKK REF - CC6/CTI22003511/Upa3) on 16/04/2022

Dear Mei Kwan,

Enclosed Insured SAS for your necessary action.

The password will be sent in the next email.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 25 April 2022 12:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: O/R: SNM22D202626/C02/GBJ2759E/TANCHC / FW: Direct Settlement - Accident Involving GBJ2759E (OI : CTI - TBA) AND GBB5697Y (TP : LKK REF - CC6/CTI22003511/Upa3) on 16/04/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202626/C02/GBJ2759E/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 24 April 2022 7:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ2759E (OI : CTI - TBA) AND GBB5697Y (TP : LKK REF - CC6/CTI22003511/Upa3) on 16/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 5697Y at M/s Fastech Auto Pte Ltd - Kaki Bukit on 18/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.