

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 6:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) Mandate

Hi Hsiao Tong,

Please proceed as proposed.

Kindly settle in breakdown basic.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 15 July 2022 5:44 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) PASSWORD

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Dear Sirs/Mdm,

We refer to our mandate request dated 22/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 June 2022 9:26 AM

To: jacqueline.tan@sg.cntaiping.com

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) PASSWORD

Your ref: **SNM22D202626/C02/GBJ2759E/TANCHC**

LKK ref : CC6/CTI22003511/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ2759E (CHINA TAIPING) AND GBB5697Y(TP) ON 16/04/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party parked vehicle.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$2,602.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,523.81	\$ 2,140.00 (\$2,000.00 + 7%GST)
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 7,985.81	<u>\$ 2,602.00</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 May 2022 9:56 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) PASSWORD

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 25 April 2022 3:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202626/C02/GBJ2759E/TANCHC / (TP : LKK REF - CC6/CTI22003511/Upa3) PASSWORD

Hi Mei Kwan,

Password: [GBJ2759E2626](#)

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jacqueline Tan

Sent: Monday, 25 April 2022 3:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Subject: RE: SNM22D202626/C02/GBJ2759E/TANCHC / FW: Direct Settlement - Accident Involving GBJ2759E (OI : CTI - TBA) AND GBB5697Y (TP : LKK REF - CC6/CTI22003511/Upa3) on 16/04/2022

Dear Mei Kwan,

Enclosed Insured SAS for your necessary action.

The password will be sent in the next email.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 25 April 2022 12:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: O/R: SNM22D202626/C02/GBJ2759E/TANCHC / FW: Direct Settlement - Accident Involving GBJ2759E (OI : CTI - TBA) AND GBB5697Y (TP : LKK REF - CC6/CTI22003511/Upa3) on 16/04/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202626/C02/GBJ2759E/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 24 April 2022 7:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ2759E (OI : CTI - TBA) AND GBB5697Y (TP : LKK REF - CC6/CTI22003511/Upa3) on 16/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 5697Y at M/s Fastech Auto Pte Ltd - Kaki Bukit on 18/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.