

## Meng Yan (LKK Auto)

---

**From:** Claims <claims@budgetdirect.com.sg>  
**Sent:** Monday, 18 April, 2022 12:07 PM  
**To:** Summer (LKK Auto); sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** Julie Mangubat; Derrick Quok; Kenneth Lim  
**Subject:** TPPD survey: Claim ref: C10014644/JM || OI-SMP955G (White) TP-SNC7499S || Est: \$0.00 || Tan Lim Motor Pte Ltd  
**Attachments:** OI REPORT SMP955G.pdf; SNC7499S Report.pdf

Hi Team

We wish to appoint LKK to conduct survey for the TP vehicle number: SNC7499S

Tan Lim Motor Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Contact: Sharon Ten / 6858 5151

Attached GIA reports.

Thank you.

Warmest Regards,

**Shafawati Md Rabu**  
**Admin Executive, Claims**

**T** +65 6989 3697  
**F** +65 6725 0853  
**E** [shafawati.m@budgetdirect.com.sg](mailto:shafawati.m@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore  
239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

---

**From:** Sharon Ten <sharon.ten@tlmotor.com.sg>  
**Sent:** Monday, 18 April 2022 11:42 AM  
**To:** Claims <claims@budgetdirect.com.sg>; frontdesk@tlmotor.com.sg  
**Cc:** 'Wei Shong' <wei.shong@tlmotor.com.sg>; johari@tlmotor.com.sg  
**Subject:** RE: PRI Request on 14/04/2022 || C10014644 || Arrange survey - Accident Involving SNC7499S (TLM) and SMP955G (AGI) on 06/04/2022

Dear Sir,

We select LKK to conduct the PRI.

Thank you.

Regards,



**Sharon Ten**  
[sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

---

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

---

**From:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg) <[frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)>  
**Sent:** Thursday, 14 April 2022 5:43 PM  
**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; [johari@tlmotor.com.sg](mailto:johari@tlmotor.com.sg); [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving SNC7499S (TLM) and SMP955G (AGI) on 06/04/2022

Without Prejudice

Your ref:- SNC7499S

Our ref: - SMP955G

Dear Sir/Mdm,

We refer to the above matter.

**Please arrange for survey as soon as possible.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Regards,



Sharon Ten

O. +65 6858 5151  
F. +65 6858 0877

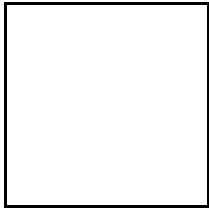
**Tan Lim Motor Pte Ltd**

1 Defu Lane 6

Singapore 539365

<http://www.tlmotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.



This email has been checked for viruses by Avast antivirus software.  
[www.avast.com](http://www.avast.com)