

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 18 April, 2022 11:47 AM
To: Nancy Lam; Corene Chong; Celeste Ng; Hui Ting Tang; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Tan Chew Chik Jacqueline
Subject: RE: SNM22D202596/C02/GBA1703U/TANCHC / FW: Our client's vehicle no.SJS85L (D&K); Your insured's vehicle no. GBA1703U (CHINA) DOA 14/04/2022-
Attachments: Alpha Car - Pre-Repair Notice (CHINA)(SJS85L).pdf; DRAFT REPORT.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Adrian Ling to conduct PRS on without prejudice basis.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Monday, 18 April 2022 11:30 AM
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D202596/C02/GBA1703U/TANCHC / FW: Our client's vehicle no.SJS85L (D&K); Your insured's vehicle no. GBA1703U (CHINA) DOA 14/04/2022-

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Cecilia

1. We refer to your email as below .
2. We are instructed that our client has confirmed Adrian Ling (LKK) a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: D&K AUTOMOTIVE SERVICES PTE LTD
Address: Blk C, #01-59
Kaki Bukit Avenue 6 @ KB
Singapore 417883
Contact: Ice (6509 8258)
Ah Hwa (8226 5945)

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 18 April 2022 10:39 am
To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>; 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; 'celeste@crossbordersllc.com' <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: RE: SNM22D202596/C02/GBA1703U/TANCHC / FW: Our client's vehicle no.SJS85L (D&K); Your insured's vehicle no. GBA1703U (CHINA) DOA 14/04/2022-

Without Prejudice

Our reference: **SNM22D202596/C02/GBA1703U/TANCHC**

Your reference: **SJS85L**

Dear Sirs,

We refer to your email of 14/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 18 April 2022 10:36 AM

To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>; 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; 'celeste@crossbordersllc.com' <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D202596/C02/GBA1703U/TANCHC / FW: Our client's vehicle no.SJS85L (D&K); Your insured's vehicle no. GBA1703U (CHINA) DOA 14/04/2022-

Without Prejudice
Save as to costs

Dear Cecilia,

Please conduct PRS for SJS85L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Thursday, 14 April 2022 4:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our client's vehicle no.SJS85L (D&K); Your insured's vehicle no. GBA1703U (CHINA) DOA 14/04/2022-

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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 14 APRIL 2022 for your kind attention

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413

Tel: (65) 6438 1323
Fax: (65) 6438 2313

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