



# Service Request Details

Claim

S2M03YKL

Reference

CC4/ASM22003504/Apa3q2 

Loss Date

14 April 2022

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

14 Apr 2022 12:26:47 PM

Request Date

3 November 2022

Due Date

Services

Pending verification - Direct Settlement

## Actions

Next Step

Add invoice

Add Invoice

Incident Vehicle Registration #  
SKW2953K

Make  
TPVD TOYOTA

Model  
VIOS J AUTO

Service Address

, , ,

Primary Contact/Insured

CHUA KUN LONG  
17-209, 317 Ang Mo Kio Street 31, 560317, Singapore  
6598446382  
kun\_long@live.com

Claim Handler

KHOR Saw Theng  
  
sawtheng.khor@axa.com.sg

Additional Instructions

- Messages2
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

▼

Document SubType

▼

+ Upload Documents

Already Attached

|               |                                                                                                                                        |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------|
| TYPE          | Forms / Claim Documents                                                                                                                |
| SUBTYPE       | Others                                                                                                                                 |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                      |
| DATE UPLOADED | 20 January 2023                                                                                                                        |
| <hr/>         |                                                                                                                                        |
| NAME          |  <a href="#">RENTAL RECEIPT.pdf.pdf</a>               |
| TYPE          | Forms / Claim Documents                                                                                                                |
| SUBTYPE       | Others                                                                                                                                 |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                      |
| DATE UPLOADED | 20 January 2023                                                                                                                        |
| <hr/>         |                                                                                                                                        |
| NAME          |  <a href="#">LTA SEARCH.pdf.pdf</a>                   |
| TYPE          | Forms / Claim Documents                                                                                                                |
| SUBTYPE       | Others                                                                                                                                 |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                      |
| DATE UPLOADED | 20 January 2023                                                                                                                        |
| <hr/>         |                                                                                                                                        |
| NAME          |  <a href="#">LKKInspection.pdf.pdf</a>              |
| TYPE          | Forms / Claim Documents                                                                                                                |
| SUBTYPE       | Others                                                                                                                                 |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                      |
| DATE UPLOADED | 20 January 2023                                                                                                                        |
| <hr/>         |                                                                                                                                        |
| NAME          |  <a href="#">LKKAdjustment1a.pdf.pdf</a>            |
| TYPE          | Forms / Claim Documents                                                                                                                |
| SUBTYPE       | Others                                                                                                                                 |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                      |
| DATE UPLOADED | 20 January 2023                                                                                                                        |
| <hr/>         |                                                                                                                                        |
| NAME          |  <a href="#">ASM-LKKInvoice1 -AC2300484.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                                |

DATE UPLOADED 20 January 2023

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NAME  [PAYMENT BREAKDOWN\\_EXPRESS SETTLEMENT FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Satisfaction / Discharge Voucher

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 20 January 2023

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NAME  [AUTHORISATION TO ACT FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE POA / Authority Letter

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 20 January 2023

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NAME  [TOWING RECEIPT.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [RENTAL INVOICE & AGREEMENT.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [LTA SEARCH RECEIPT.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

NAME  [TP-MANDATE IA DD 221022.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Assessment

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [LKK RESURVEY PHOTOS \(AFTER REPAIR\).pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [LKK RESURVEY PHOTOS\(DISMANTLE\).pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [LKK SURVEY PHOTOS.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [SKW2953K ESTIMATE\\_MARKED.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Estimate / Quotation

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 22 October 2022

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NAME  [LETTER TO OI.pdf.pdf](#)

|               |                                   |
|---------------|-----------------------------------|
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 22 October 2022                   |

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|               |                                                                                                                                |
|---------------|--------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP ESTIMATE - MARKED.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                            |
| SUBTYPE       | Estimate / Quotation                                                                                                           |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                              |
| DATE UPLOADED | 24 April 2022                                                                                                                  |

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|               |                                                                                                                   |
|---------------|-------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP - IA.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                           |
| SUBTYPE       | Assessment                                                                                                        |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                 |
| DATE UPLOADED | 24 April 2022                                                                                                     |

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|               |                                                                                                                           |
|---------------|---------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP GIA REPORT.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                       |
| SUBTYPE       | GIA Report                                                                                                                |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                         |
| DATE UPLOADED | 21 April 2022                                                                                                             |

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|               |                                                                                                                                                    |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">OI - Status of Driving Licence - VALID.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                                            |
| SUBTYPE       | Driver's License / IDP                                                                                                                             |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                                  |
| DATE UPLOADED | 20 April 2022                                                                                                                                      |

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|         |                                                                                                                   |
|---------|-------------------------------------------------------------------------------------------------------------------|
| NAME    |  <a href="#">ic_dl.pdf.pdf</a> |
| TYPE    | Other                                                                                                             |
| SUBTYPE | Other                                                                                                             |
| AUTHOR  | KHOR Saw Theng                                                                                                    |

|               |                                                                                                                           |
|---------------|---------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">INSD GIA REPORT.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                       |
| SUBTYPE       | GIA Report                                                                                                                |
| AUTHOR        | PODUVAL, Akash                                                                                                            |
| DATE UPLOADED | 18 April 2022                                                                                                             |

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|               |                                                                                                                               |
|---------------|-------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL FROM WORKSHOP.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                                    |
| SUBTYPE       | Workshop                                                                                                                      |
| AUTHOR        | PODUVAL, Akash                                                                                                                |
| DATE UPLOADED | 18 April 2022                                                                                                                 |

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|               |                                                                                                                                    |
|---------------|------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">ACCIDENT SCENE PHOTO 1.jpg.jpeg</a> |
| TYPE          | Evidence                                                                                                                           |
| SUBTYPE       | Photos                                                                                                                             |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                  |
| DATE UPLOADED | 18 April 2022                                                                                                                      |

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|               |                                                                                                                                     |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">ACCIDENT SCENE PHOTO 3.jpg.jpeg</a> |
| TYPE          | Evidence                                                                                                                            |
| SUBTYPE       | Photos                                                                                                                              |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                   |
| DATE UPLOADED | 18 April 2022                                                                                                                       |

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|               |                                                                                                                                     |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">ACCIDENT SCENE PHOTO 4.jpg.jpeg</a> |
| TYPE          | Evidence                                                                                                                            |
| SUBTYPE       | Photos                                                                                                                              |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                   |
| DATE UPLOADED | 18 April 2022                                                                                                                       |

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|      |                                                                                                                                     |
|------|-------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">ACCIDENT SCENE PHOTO 2.jpg.jpeg</a> |
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|---------------|-----------------------------------|
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 18 April 2022                     |

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|---------------|------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">GA212513-Policy Schedule.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                            |
| SUBTYPE       | Policy Schedule / Covernote / Certificate of insurance                                                                             |
| AUTHOR        | PODUVAL, Akash                                                                                                                     |
| DATE UPLOADED | 14 April 2022                                                                                                                      |

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|               |                                                                                                                                             |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">GA212513-Certificate of Insurance.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                                     |
| SUBTYPE       | Policy Schedule / Covernote / Certificate of insurance                                                                                      |
| AUTHOR        | PODUVAL, Akash                                                                                                                              |
| DATE UPLOADED | 14 April 2022                                                                                                                               |

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|               |                                                                                                                        |
|---------------|------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP PRI PDF.pdf.pdf</a> |
| TYPE          | Letters and Correspondence                                                                                             |
| SUBTYPE       | Workshop                                                                                                               |
| AUTHOR        | PODUVAL, Akash                                                                                                         |
| DATE UPLOADED | 14 April 2022                                                                                                          |

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