

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 24 May 2022 5:21 PM
To: 'Jie Si Neo'; Jaime Tay; SUR
Subject: RE: PRS for SJL2186C (TP) ; EQI ref: DM22HO00588-JT
Attachments: SJL2186C IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SJL 2186C.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 18 April 2022 11:25 AM
To: 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>
Subject: RE: PRS for SJL2186C (TP) ; EQI ref: DM22HO00588-JT

Dear Jie Si,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Monday, 18 April 2022 10:18 AM
To: SUR <sur@lkkauto.com>
Cc: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: PRS for SJL2186C (TP) ; EQI ref: DM22HO00588-JT

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

OIC is Ms. Jaime Tay, copied in here.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower

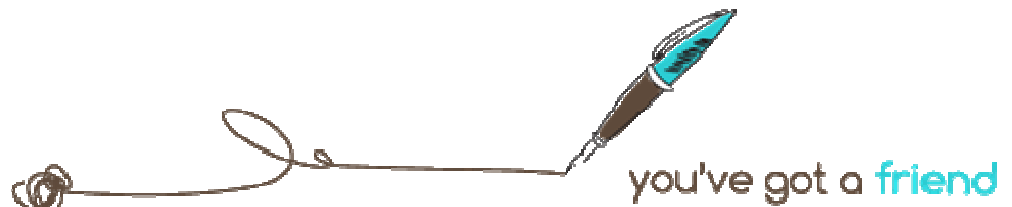
Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 62243903 |

www.eqinsurance.com.sg



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From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, 18 April 2022 10:12 AM

To: Jie Si Neo <jjesi.neo@eqinsurance.com.sg>

Subject: Re: SJL2186C CLAIMING AGAINST GBG4824C DOA:12.04.2022 ; EQI ref: DM22HO00588-JT

Without Prejudice

Hi Jie Si,

Thanks for your email.

Please arrange for **LKK Auto Consultants Pte Ltd** , thanks.

Regards,
Yun Li

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Monday, April 18, 2022 9:54 AM

To: 'sm_automotive@hotmail.com' <sm_automotive@hotmail.com>

Subject: RE: SJL2186C CLAIMING AGAINST GBG4824C DOA:12.04.2022 ; EQI ref: DM22HO00588-JT

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd

Tel: 6286 0155

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her. Thank you.

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

Neo Jie Si

Senior Executive | Claims

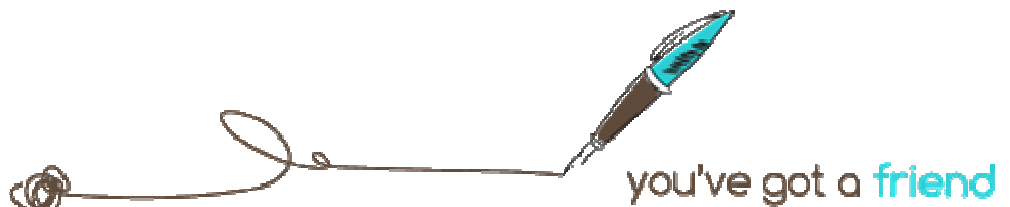


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, 18 April 2022 9:29 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: SJL2186C CLAIMING AGAINST GBG4824C DOA:12.04.2022

Without Prejudice

Hi Motor Claim Dept,

Kindly send us your surveyor list, thanks.

Regards,

Yun Li

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276