

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 26.05.2022

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SMN 8749T / SJL 9242C AND OTHER ON 15.04.2022

We are the authorized repair workshop for the owner of motor vehicle no: SMN 8749T , which was involved in the captioned accident with your insured vehicle no: SJL 9242C . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,737.00
2) Loss of Rental	\$ 500.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 10,239.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For FASTECH AUTO PTE LTD





**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, CHIAH POAY CHIN ("the third party claimant")  
of BLK 228A ANG MO KIO ST 23 #15-25 S(561228) (address),  
owner of SMN 8749T (vehicle no.) hereby authorize  
Fastech Auto Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SMN 8749T that was  
damaged pursuant to the accident which occurred on 15.04.2022 (date) along  
MOULMEIN ROAD AFTER CTE EXIT (location)  
involving vehicle no/s SJL 9242C ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 16 day of 04 (month) 20 22 (year)

Signed by "the third party claimant"

Signed by "the workshop"



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,230.00 (Global Sum) for vehicle no. SMN 8749T that was damaged pursuant to the accident which occurred on 15/04/2022 (date) along MOULMEIN ROAD AFTER CTE EXIT involving vehicle no/s SJL 9242C.

This is pursuant to the inspection conducted on 18/04/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIAH POAY CHIN ("the third party claimant") of vehicle no. SMN 8749T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 8749T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of DECEMBER (month) 20 22 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 22925

Date : 26.05.2022

Vehicle No : SMN 8749T

Make/Model : TOYOTA VIOS 1.5E AUTO

Chassis/Eng# :

Accident Date : 15.04.2022

Claim No :

Reference : 0422 -22925

Policy No :

		Amount
To proceed on lump sum repair	S\$	9100.00

E. & O. E.

Total : S\$ 9100.00

GST @ 7% : S\$ 637.00

Amount Due : S\$ 9737.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: CHIAH POAY CHIN

Invoice : DCR-2022-04-21

Date : 21.04.2022

Agreement No : 22252

Payment Terms : LOD

## DESCRIPTION

## AMOUNT

Rental charges for vehicle : SLH 7631Z ( 0422-22925 ) \$ 500.00

Rental Period from 16.04.2022 to 21.04.2022 .

E. & O. E.

Total \$ 500.00

JIN EE

for Dynamic Car Rental



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.  
**TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786**  
 Co. Reg. No. 52928467K


## RENTAL TERMS AND CONDITIONS

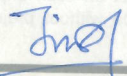
No. **22252**

Name <b>CHIAH POAY CHIN</b>			REG. No. <b>3LH 7631Z</b>		MAKE MODEL:	
ADDRESS <b>BLK 228A ANG MO KIO ST 23</b>					DIESEL PETROL E 1/4 1/2 3/4 F	
# <b>15-25 S(561228)</b>			KM IN		DATE & TIME IN <b>21/04/2022 @ 15:40pm</b>	
			KM OUT		DATE & TIME OUT <b>6/04/2022 @ 10:15Am</b>	
			KM DRIVEN		TIME USED	
NAMED DRIVER						
DRIVING LICENCE NO <b>88783451D</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>5</b> DAYS		@SS <b>100</b> <b>\$ 500.00</b>	
ADD NAMED DRIVER			WEEKS		@SS	
			MONTHS		@SS	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE				
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.					TOTAL RENTAL <b>\$ 500.00</b>	
					DELIVERY FEE	
					COLLECTION FEE	
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore only : SGD 2000.00 *Section II - Used in S'pore only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00 <b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. <b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Section I - Used in S'pore only : SGD 6000.00 *Section II - Used in S'pore only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00 <b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b>			<b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$ <b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) <b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$	
PREPAYMENT			TOTAL CHARGE			
CHECK			DEPOSIT			
CASH						
RECEIPT NO.			NETT CHARGE			
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

**X**   
 RENTER'S/DRIVER'S SIGNATURE

**X**   
 DYNAMIC CAR RENTAL


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SJL9242C

Date of Accident

15/04/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **16/12/2021 - 15/12/2022**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **16/04/2022 09:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 25 April 2022 3:03 pm  
**To:** adeline.loo@outlook.com  
**Subject:** <STANDARD LETTER> OUR REF: CC6/AIG22003497/Uga3 \*\*\* ACCIDENT INVOLVING SJL 9242C / SMN 8749T / OTHERS ON 15/04/2022 \*\*\*

**Importance:** High

Our Ref: CC6/AIG22003497/Uga3

25 APRIL 2022

**LOO LYE CHING ADELINE (LU LIJUN)**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJL 9242C / SMN 8749T / OTHERS ON 15/04/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMN 8749T.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,



Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Apr 2022 12:06	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	18 Apr 2022 12:06	Clm Veh Model Changed	(200942) TOYOTA VIOS 1.5 E (A).	[A] HOW MEI KWAN
3	18 Apr 2022 12:06	Clm Created	Reg No: SMN8749T. Acct Date: 2022/04/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Apr 2022 12:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Apr 2022 12:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/27	[A] HOW MEI KWAN
6	18 Apr 2022 12:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Apr 2022 12:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	18 Apr 2022 12:06	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Apr 2022 12:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	18 Apr 2022 12:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	18 Apr 2022 18:10	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
12	19 Apr 2022 16:54	Clm Registration Modified	Acct Time:00:00:00->02:10:00.	[I] AIG OneClaim Integration User
13	20 Apr 2022 14:07	Clm Registration Modified	Acct Time:02:10:00->02:00:00. Pol No:1800147376-03->1800147376.	[I] Mohdsalim, Mohamadammarramdzan
14	22 Apr 2022 10:01	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
15	22 Apr 2022 10:11	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
16	22 Apr 2022 10:12	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
17	25 Apr 2022 11:49	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
18	25 Apr 2022 12:16	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
19	25 Apr 2022 12:19	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
20	25 Apr 2022 14:31	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
21	25 Apr 2022 17:04	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
22	27 Apr 2022 20:56	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
23	03 May 2022 10:01	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
24	28 Jun 2022 16:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
25	28 Jun 2022 16:22	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
26	28 Jun 2022 16:22	Clm Dtl Modified	JPJ Reg. Date: -> 2019/08/30.	[A] JOANNE LEE KHANG MIN



AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	28 Jun 2022 16:22	CIm Details Notified		[A] JOANNE LEE KHANG MIN
28	19 Aug 2022 13:13	Adj Mandate Request	Cur.Req:10239.00:LIABILITY: 100% BOLA S36 CORw/GST: 9,737.00 + LOR(5 days x \$100.00): 500.00 + SEARCH FEE: 2.00 = 10,239.00 06 RECOMMENDED REPAIR DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
29	03 Sep 2022 11:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/27	[I] Yong, Joanne
30	03 Sep 2022 11:31	Adj Mandate Set	Approved:10239.00.	[I] Yong, Joanne
31	04 Nov 2022 10:57	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
32	25 Nov 2022 16:47	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From

Date To

Audit Type

None

Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2783897	18 Apr 2022 12:07:55	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMN8749T	HOW MEI KWAN	xx.xx
2783900	18 Apr 2022 12:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN8749T	SJL9242C	11.00
2809957	28 Jun 2022 16:22:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN8749T	SJL9242C	11.00