

Hsiao Tong (LKKAuto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 28 November 2022 3:04 PM
To: Hsiao Tong (LKKAuto)
Subject: Fw: YOUR REF: 3451040368SG - SMN 8749T / OIV: SJL 9242C / DOA: 15/04/2022
Attachments: GIA report at 2.10am.pdf; GIA report at 2.15am.pdf

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Monday, 25 April 2022 2:35 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: YOUR REF: 3451040368SG - SMN 8749T / OIV: SJL 9242C / DOA: 15/04/2022



Dear Cecilia,

I have called the insured today. She had two accidents at the same day. But different timing. Due to accident at 2.10am I will appointed investigator for this matter.

Pls hold on the direct settlement for this matter.

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, April 25, 2022 11:27 AM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Subject: [EXTERNAL] YOUR REF: 3451040368SG - SMN 8749T / OIV: SJL 9242C / DOA: 15/04/2022

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

Tried calling you but number not able to get thru.

The above matter to flag to your end.

Based on TP video, the scenario is not tall with OI report.

Oi reported that lose control of vehicle and mount up to curb and hit onto the trees.

And the damages on OIV was bad, however, Oi reported as reporting only.

Kindly advice if any investigation on going at your end.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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